



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 NOV 27 PM 1: 49

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
Poughkeepsie, NY [REDACTED]

NVS-216 aac
Ref. # 10208370

Dear Ms. [REDACTED]:

Thank you for your correspondence dated October 3, 2007, concerning your model year (MY) 2002 Kia Sedona vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on November 7, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

A review of our database relative to the ABS light and front headlight failures in MY 2002 Kia Sedona vehicles revealed insufficient evidence to warrant opening a safety defect investigation at this time. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.



Regarding manufacture recall number SC032 for MY 2003 Kia Sedona vehicles for the ABS control module. This recall was issued in May, 2003 with a limited population of 3,375 vehicles affected. This did not extend to your MY 2002 Kia Sedona vehicle. We cannot assist you with regard to the release of computer diagnostic information by authorized dealerships to unauthorized shops/mechanics for recall or non-recall purposes. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the New York Office of the Attorney General regarding your problems.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large, looped initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement