



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

888-327-4236
www.safercar.gov

FOR AGENCY USE ONLY

Date Received

102083416

Repository

Reference No.

1105107

OWNER INFORMATION (Type or Print)

Name Donald C. Hughes

Street No. 9630 Hucknall Dr

City Fairhope

State AL

Apt. No.
Zip Code 36532

Daytime Telephone Number

251 928 4498

Evening Telephone Number

Same

E-mail

—

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of authorization, NHTSA will provide a copy of this report to the vehicle manufacturer only during a defect investigation or when you make a complaint about recall performance on your vehicle.

Signature of Owner

Donald C. Hughes

Date 10/23/2007

VEHICLE INFORMATION

17 digit Vehicle Identification number located at bottom of windshield on driver's side

5B4MP67GX13337194

Make

Southwind Motorhome

Model

Year

2002

Current Mileage

35,600

Date Purchased

10/1/2001

Dealer's Name and Telephone Number

Tom Johnson's RV Center 1800 225 7802

Engine

Workhorse 8100

Fuel Type:

Diesel Hybrid
 Gas Other

Original Owner

Dealer's City

Marion, NC

State

NC

Zip Code

No. Cylinders

8

Transmission Type

Manual
 Automatic

Antilock Brakes
 Cruise Control

Powertrain

All-Wheel Drive
 Front-Wheel Drive

Rear-Wheel Drive
 Four-Wheel Drive

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Name

Headlight lens fog up

Incident Date(s)

2004

Failure Mileage

18,000

Failure Speed

NA

Failure Location

Driver Passenger
 Front Rear

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make/Brand

NA

Tire Model/Line

Tire Name

Tire Size (Example: P215/65R1105)

Failed Structure

Tread Sidewall Bead

DOT No. (Example: DOT MAL9ABC036 on sidewall)

Original Equipment
 Prior Repair

Failure Type:

Blowout Blister Crack Torn Tread Separation Road Hazard Out of Round

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

NA

Date Manufactured

Model Number and Name

Seat Type

Infant Booster Integrated Convertible Other

Installed in Vehicle using the:

Vehicle safety belt
 LATCH system*

Failed Part. Describe Failure Below

Base Harness/Buckle LATCH Connector Shell Handle Other

*Vehicle info required

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Police Report No.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

See Attached

Continue on back.

Applicable Information regarding clouding (fogging) of headlight lenses.

Attached is a copy of letter I wrote to Fleetwood (builder of the Motorhome) hoping they would at least replace the lenses. Instead they referred me to Tom Johnson's Camping Center where I purchased the motorhome new.

I did take the motorhome to Tom Johnson's who did not have a replacement lens (headlight set) but did agree to replace mine with ones from another motorhome that was not as badly clouded. Both headlights are equally clouded. They said this was not an unusual occurrence of the problem. Likewise, Camping World in Robertsdale, AI (251 947 3278), formerly Emerald Coast RV, said they have had numerous coaches come in with the same problem but they did not have replacements.

The clouded lenses drastically reduced effectiveness of the headlights at night that we could not drive at night safely.

I feel a recall for these defective headlights is justified and the manufacturer should replace them at no cost to the owner. Any help you can provide will be greatly appreciated as I have gotten no place with Fleetwood.

Donald C. Hughes
9630 Hucknall Drive
Fairhope, AI 36532

251-928-4498

251-928-4498

May 21, 2007

9630 Hucknall Drive
Fairhope, Al 36532
251 928-4498

Fleetwood Owner Relations
PO Box 59933
Riverside, Ca 92517

Tom Johnson Camping Center
2965 Hwy 70 W
Marion, N.C. 28752

Re: My Southwind 2002 Motorhome (VIN5B4MP67GX13337154) purchased new at Tom Johnson's Camping Center Oct 1, 2001.

Attached are photos of the lens on the headlights that have clouded up, which not only distracts from the appearance, but severely reduces the effectiveness of the headlights at night.

The motorhome has never been around any type of solvent spray or any chemical used that could have caused the defect. The only time the unit was in a paint shop was in the Fleetwood plant in Pa. when they repaired the slide under warranty.

While I really feel the lenses are defective, I do want to replace them even at my expense if necessary. Please advise where I can get replacement lenses and their costs.

Thanks for any help you can provide. We are very proud of our motorhome which is performing flawlessly.

Sincerely,

Donald C. Hughes

