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October 25, 2007

VICE PRESIDENT/SALES
American Suzuki Motor Cooperation
P.O. Box 1100
Brea, CA 92822-1100

Dear Sir or Madame;

I own a 2005 VL1500 Boulevard, which I purchased new in April of this year. I am an experienced rider with more than 25 years of riding experience. This is my third Suzuki motorcycle and until very recently I have always been extremely satisfied with the product and performance of my Suzukis.

Since May of this year the motorcycle has fallen three times; two of the occurrences have been witnessed by members of my motorcycle club, The American Legion Riders. Fortunately, I have only suffered a minor muscle pull and the bike has had no damage to this point.

In good faith I have previously notified American Suzuki of the design defect in the kick stand. A Mr. Brent LaBella, representing your company instructed me to take the motorcycle to Honda East, your local dealer, for inspection. I complied with this request and was later informed by Mr. LaBella that no defect was found and that no corrections would be made. This is not what Mr. Randy Ortyl, of Honda East told me. The kick stand does not come forward far enough to hold the motorcycle up on an incline.

I am enclosing a copy of page 3-17 of my owner's manual which acknowledges that the design of the kick stand is not

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sufficient to hold the motorcycle up on an incline. This can only mean that as the manufacturer of this product you had knowledge of the defect. Under the Uniform Commercial Code, as the manufacturer of this product you have made an 'implied warranty for fitness of purpose', which has been breached.

I am truly surprised that a Company with the fine reputation that Suzuki enjoys will not acknowledge its corporate responsibility and simply correct this defect. That is all I am asking for at this point, I have suffered only minor physical injury and there has been no damage to the motorcycle, as yet. However I cannot be comfortable and get the full enjoyment of this motorcycle until it is repaired to my complete satisfaction

Yours truly,



Copies: Honda East
NHTSA ✓
file

REAR BRAKE PEDAL



Pressing the rear brake pedal will apply the rear brake. The brake light will come on when the rear brake is operated.

HELMET HOLDER



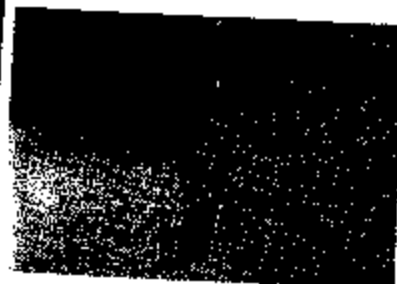
The helmet holder is located on the left side below the rear seat. Insert the ignition key into the lock and turn it clockwise to open the latch. Hook your helmet fastener ring to the latch and turn the key back to lock the holder.

⚠ WARNING

Riding with a helmet fastened to the helmet holder can interfere with rider control.

Never carry a helmet fastened to the helmet holder. Fix the helmet securely atop the seat if you must carry it.

SIDE STAND



The motorcycle has a side stand. To place the motorcycle on the side stand, place your right foot on the end of the side stand and push down firmly until the stand pivots fully through its arc and comes to rest against its stop.

An interlock system is provided to cut off the ignition circuit when the side stand is down and the transmission is in any gear other than neutral.

The side stand/ignition interlock system works as follows:

- If the side stand is down and the transmission is in gear, the engine cannot be started.
- If the engine is running and the transmission is shifted into gear with the side stand down, the engine will stop running.
- If the engine is running and the side stand is put down with the transmission in gear, the engine will stop running.

⚠ WARNING

Riding with the side stand incompletely retracted can result in an accident when you turn left.

- Check operation of the side stand/ignition interlock system before riding.
- Always retract the side stand completely before starting off.

CAUTION

Park the motorcycle on firm, level ground to help prevent it from falling over.

If you must park on an incline, aim the front of the motorcycle uphill and put the transmission into 1st gear to reduce the possibility of rolling off the side stand.