



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

2007 NOV 27 AM 8:20

1200 New Jersey Avenue SE  
Washington, DC 20590

[REDACTED]

Minneapolis, MN [REDACTED]

NVS-216 et  
Ref. No. 10208264

Dear Ms. [REDACTED]:

Thank you for your correspondence dated October 16, 2007, concerning the problem you encountered with your model year (MY) 2004 Jeep Wrangler vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on October 30, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to vehicle shimmying problems in MY 2004 Jeep Wrangler vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

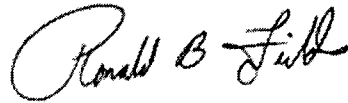
NHTSA is aware of Jeep's Technical Service Bulletin (TSB) (Article No. 19-003-06, copy enclosed) concerning steering shimmying that may occur after hitting a bump in the road at highway speeds in certain MY 1997-2006 Jeep Wrangler vehicles. However, the issuance of a



TSB does not necessarily reflect the existence of a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Neither Jeep nor NHTSA has determined that the vehicles in question contain such a defect.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>

Sincerely,

A handwritten signature in black ink that reads "Ronald B. Fields". The signature is written in a cursive style with a large initial "R".

Ronald B. Fields, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement

Enclosure