



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10208075

OWNER INFORMATION (Type or Print)

Name

Address

City

MACON

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEC13224

Make

CHEVROLET

Model

TAHOE

Model Year

2004

Date Purchased
14-NOV-03

Dealer's Name and Telephone Number
YOUNANS CHEVROLET 478-746-2020

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
MACON

State
GA

Zip Code
31204

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
117000 DIGITAL INSTRUMENT PANEL

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-APR-2006

Failure Mileage
64000

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 CHEVROLET TAHOE. THE CONTACT SET THE CRUISE CONTROL AT 60 MPH WHEN HE NOTICED THE SPEEDOMETER INCREASED TO 120 MPH. HE DEACTIVATED THE SPEED CONTROL AND PULLED OFF THE ROAD. WHEN HE TURNED OFF THE VEHICLE, THE NEEDLE REMAINED AT 120 MPH. THE FOLLOWING DAY, THE SPEEDOMETER FLUCTUATED FROM 100 TO 0 AND BEGAN WORKING NORMALLY FOR OVER ONE YEAR BEFORE THE FAILURE RECURRED. THE CONTACT RECEIVED A LETTER FROM GENERAL MOTORS STATING THAT THE SPECIAL EXTENDED WARRANTY FOR THE INSTRUMENTAL CLUSTER PANEL WOULD BE REPAIRED FOR FREE WITHIN 7 YEARS OR 70,000 MILES, WHICHEVER CAME FIRST. THE VEHICLE IS OVER 70,000 MILES. THE MANUFACTURER ADVISED HIM TO TAKE THE VEHICLE TO A DEALER FOR A DIAGNOSIS. THE CURRENT MILEAGE WAS 79,400 AND FAILURE MILEAGE WAS 64,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.