



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 DEC 12 AM 9:21
06-NOV-2007

Repository ☐

Reference No.
10208043

OWNER INFORMATION (Type or Print)

Name

Address

City

SHELBY TOWNSHIP

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/13/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2B3HD46R6X

Make

DODGE

Model

INTREPID

Model Year

1999

Date Purchased
12-FEB-99

Dealer's Name and Telephone Number
GALEANA DODGE 586-573-4000

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

WARREN

State

MI

Zip Code

48093

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-NOV-2007

Failure Mileage
66989

Failure Speed
55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 DODGE INTREPID. WHILE DRIVING 55 MPH, THE VEHICLE BEGAN MAKING A LOUD BANGING AND A HARD KNOCKING SOUND IN THE ENGINE COMPARTMENT. THE CONTACT DROVE THE VEHICLE TO THE DEALER AND THEY DIAGNOSED COMPLETE ENGINE FAILURE. THERE WERE NO WARNING INDICATORS PRESENT. THE DEALER WANTS [REDACTED] TO REPLACE THE ENGINE; HOWEVER, THE CONTACT INTENDS TO REPAIR THE VEHICLE. HE STATED THAT REGULAR MAINTENANCE HAS BEEN PERFORMED ON THE VEHICLE SINCE ITS PURCHASE. THE CURRENT AND FAILURE MILEAGES WERE 66,989.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

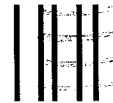
WHILE DRIVING AT ABOUT 55 MPH, I HEARD A LOUD
KNOCKING FROM THE ENGINE. I RETURNED HOME AND
TOOK THE CAR TO THE DEALER, THEY TOLD ME I NEEDED
A WHOLE NEW ENGINE. THE ENGINE FAILED AT ABOUT
67000 MILES - WITHOUT ANY TYPE OF WARNING.
THE VEHICLE WAS ALWAYS PROPERLY MAINTAINED. HAD
THIS HAPPENED AT EXPRESSWAY SPEED THE ENGINE
COULD HAVE FLOZE UP CAUSING AN ACCIDENT. AFTER CHECKING
ONLINE, I FOUND THE ATTACH ADDITIONAL SHEETS IF NECESSARY ENGINE HAS A HISTORY
OF FAILURE

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO-POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

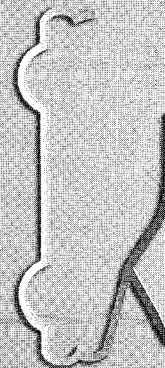
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

