



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 2007 NOV 20 11:30 AM 01-NOV-2007	Repository <input type="checkbox"/>
Reference No. 10207643	

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	State	Zip Code	Evening Telephone Number	[REDACTED]	
WONDINVILLE	WA	[REDACTED]			

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 11/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B4HS28Z8YF [REDACTED]				Make DODGE	Model DURANGO	Model Year 2000
Date Purchased 01-AUG-04	Dealer's Name and Telephone Number Private			Engine: No: Cylinders	Fuel Type: Gas	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	Vehicle Component Code 180000 VEHICLE SPEED CONTROL		
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain REAR WHEEL DRIVE	Multiple Failure: 2			

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-OCT-2007	Failure Mileage 110000	Failure Speed 60	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 DODGE DURANGO. THE VEHICLE SURGED UNCONTROLLABLY BETWEEN 60-80 MPH BEFORE THE BRAKES ENGAGED. THE FAILURE OCCURRED ON TWO OCCASIONS. THE SERVICE SHOP ATTEMPTED TO REPAIR THE VEHICLE, BUT THEY COULD NOT. THE SECOND TIME THE FAILURE OCCURRED, THE VEHICLE WAS TAKEN TO A DIFFERENT DEALER. THEY WERE ABLE TO PROPERLY MAKE THE REPAIR ACCORDING TO THE SERVICE BULLETIN THAT THE MANUFACTURER ISSUED FOR THE VEHICLE. THE VIN, ENGINE SIZE, SERVICE BULLETIN NUMBER, AND NUMBER OF CYLINDERS WERE UNKNOWN. THE FAILURE MILEAGE WAS 110,000 AND CURRENT MILEAGE WAS 110,200.
The manufacturer knows of this deadly failure they issued a Technical Service Bulletin # 08-035-00 on 11/10/00 but refuses to recall it!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.