



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 NOV 20 AM 7:30
01-NOV-2007

Reference No.
10207639

OWNER INFORMATION (Type or Print)

Name

Address

City

EAU CLAIRE

State

WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of a signature, the undersigned is the owner of the vehicle.

Signature of Owner

Date 11/10/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5N1AA08B24N

Make

NISSAN

Model

ARMADA

Model Year

2004

Date Purchased

01-JAN-04

Dealer's Name and Telephone Number

WALSER NISSAN

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

BURNSVILLE

State

MIN

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

071000 FUEL SYSTEM, GASOLINE:STORAGE

Multiple Failure: 1

VERY DANGEROUS
FAILURE!

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
24-OCT-2007

Failure Mileage
51788

Failure Speed
0

FAILED FUEL SYSTEM VALVE PREVENTS GASOLINE
FROM ENTERING FUEL TANK RESULTING IN BACK
LASH OF GASOLINE OUT OF TANK ON PERSON & GROUND

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN ARMADA. WHILE FUELING THE VEHICLE, GASOLINE BEGAN TO SPILL OUT OF WHERE THE HOSE WAS
INSERTED. THE CONTACT WAS DRENCHED IN GASOLINE. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE VENT
CONTROL VALVE FAILED AND NEEDED TO BE REPLACED. THE DEALER RECOMMENDED THAT A PROTECTOR VALVE BE INSTALLED. THE CAUSE
OF THE FAILURE WAS UNKNOWN; HOWEVER, REPAIRS WERE MADE. THE CURRENT AND FAILURE MILEAGES WERE 51,788.

THE NISSAN PROTECTOR VALVE PART IS A RECOMMENDATION
AS PART OF A NISSAN REPAIR ORDER NOTICE
THE FAILED VALVE & VALVE PROTECTOR PART SHOULD BE A
MANUFACTURER RECALL DUE TO THE VERY DANGEROUS FIRE HAZARD IT PRESENTS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.

WITHOUT A DOUBT THIS MATTER IS A SERIOUS SAFETY ISSUE. THE GASOLINE
BACKLASHED WITH SUCH GREAT FORCE, DRENCHING MY BODY WITH FLAMMABLE
GASOLINE WITH POTENTIAL OF GETTING IN MY EYES NOT TO MENTION. A
COULD HAVE IGNITED MY HAIR OR CAUSING GAS BURNS

DTC P0441 EVAP CONTROL SYSTEM

PFP:14950

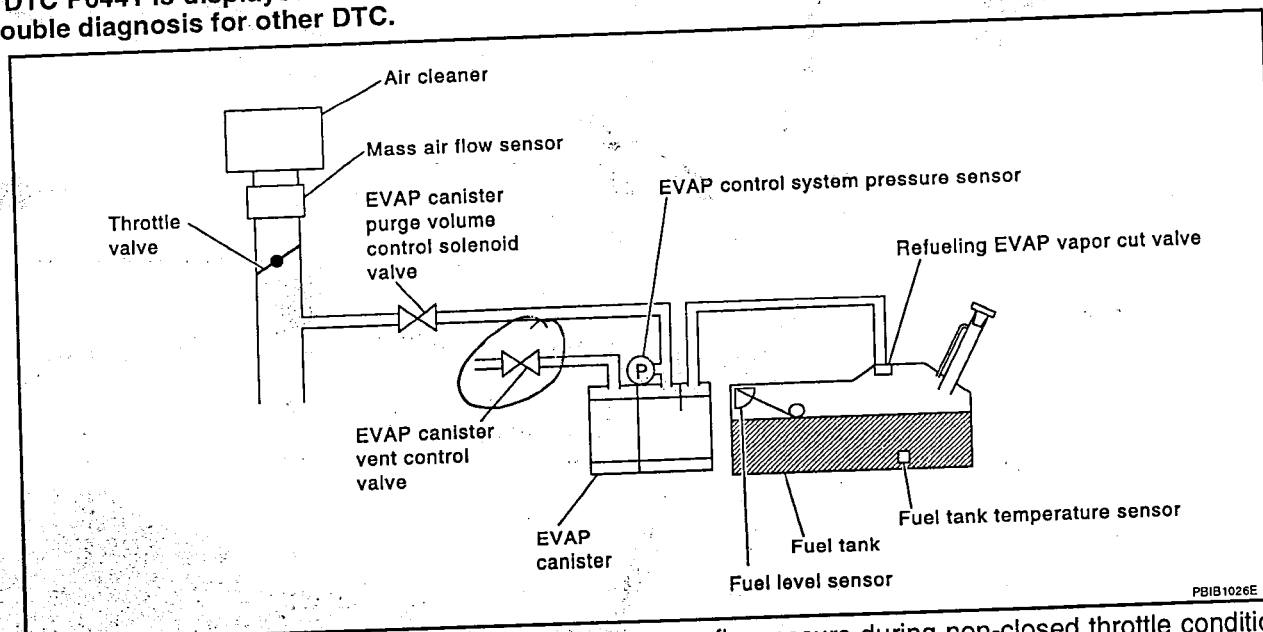
UBS00CKS

DTC P0441 EVAP CONTROL SYSTEM

System Description

NOTE:

If DTC P0441 is displayed with other DTC such as P2122, P2123, P2127, P2128 or P2138, first perform trouble diagnosis for other DTC.



In this evaporative emission (EVAP) control system, purge flow occurs during non-closed throttle conditions. Purge volume is related to air intake volume. Under normal purge conditions (non-closed throttle), the EVAP canister purge volume control solenoid valve is open to admit purge flow. Purge flow exposes the EVAP control system pressure sensor to intake manifold vacuum.

On Board Diagnosis Logic

Under normal conditions (non-closed throttle), sensor output voltage indicates if pressure drop and purge flow are adequate. If not, a malfunction is determined.

DTC No.	Trouble diagnosis name	DTC detecting condition	Possible cause
P0441 0441	EVAP control system incorrect purge flow	EVAP control system does not operate properly, EVAP control system has a leak between intake manifold and EVAP control system pressure sensor.	● EVAP canister purge volume control solenoid valve stuck closed ● EVAP control system pressure sensor and the circuit ● Loose, disconnected or improper connection of rubber tube ● Blocked rubber tube ● Cracked EVAP canister ● EVAP canister purge volume control solenoid valve circuit ● Accelerator pedal position sensor ● Blocked purge port ● EVAP canister vent control valve

DTC Confirmation Procedure

CAUTION:

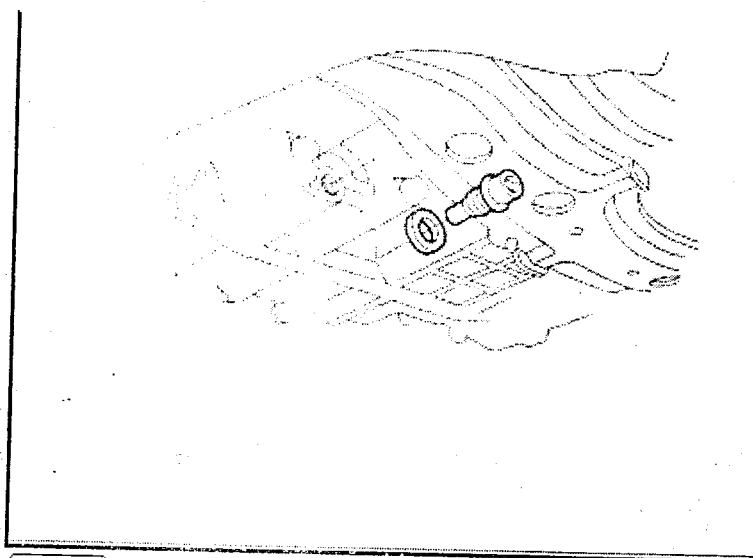
Always drive vehicle at a safe speed.

NOTE:

If DTC Confirmation Procedure has been previously conducted, always turn ignition switch OFF and wait at least 10 seconds before conducting the next test.

TESTING CONDITION:

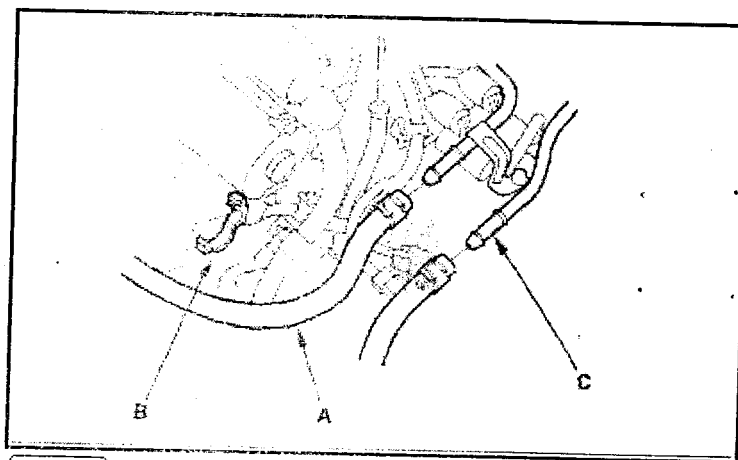
Always perform test at a temperature of 5°C (41°F) or more.



Zoom

Sized for Print

7. Raise the vehicle, and make sure it is securely supported. Remove the drain plug, and drain the Automatic Transmission Fluid (ATF) . Reinstall the drain plug with a new sealing washer.



Zoom

Sized for Print

8. Remove the ATF cooler hose (A) from the clamp (B) on the starter.
9. Remove the ATF cooler hoses (A) from the ATF cooler lines (C). Turn the ends of the ATF cooler hoses up to prevent ATF from flowing out, then plug the ATF cooler

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).