



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10207549

2007 NOV 15 AM 8:41
31-OCT-2007

OWNER INFORMATION (Type or Print)

Name

Address

City

GROVE CITY

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 11/5/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WBADT43451G

Make

BMW

Model

525I

Model Year

2001

Date Purchased

02-FEB-03

Dealer's Name and Telephone Number

GROVE CITY AUTO MALL 724 748 4070

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-OCT-2003

Failure Mileage

40000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 BMW 525I. THE CONTACT STATED THAT THE VEHICLE ACCELERATED WITHOUT WARNING WHEN HE SHIFTED INTO DRIVE. HE HAD TO SHUT OFF THE VEHICLE IN ORDER FOR IT TO STOP. THE DEALER WAS UNABLE TO DIAGNOSE THE FAILURE. AS OF OCTOBER 31, 2007, THE DEALER HAD NOT REPAIRED THE VEHICLE. THE FAILURE MILEAGE WAS 40,000 AND CURRENT MILEAGE WAS 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEE ATTACHED SHEET

I-THINK THE BMW ORGANIZATION NEEDS TO RECALL
THE BMW AND REALLY FIND THE SOURCE PROBLEM BEFORE SOMEONE
GETS HURT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

NEW CASTLE PA 161

07 NOV 2007 PM 2 T

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

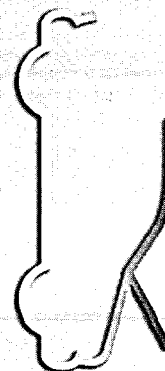
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

2059043938



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

ADDITIONAL NOTES

THE BMW 2001 525IA WAS PURCHASED FROM THE SEWICKLEY BMW, OHIO RVR AT CHESTNUT ST SEWICKLEY, PA. PHONE (412) 741-9331 15143 THE AUTO WAS PURCHASED BY [REDACTED] IN 2001, [REDACTED] TRADED THE BMW TO THE GROVE CITY AUTO MALL. THE OWNER [REDACTED] TOOK THE TRADE IN. I PURCHASED THE BMW VERY SHORTLY AFTER IT WAS TRADED.

MY FIRST EXPERIENCE WITH THE SURGE OF THE BMW WAS IN A CHURCH PARKING LOT. I WAS BACKING OUT OF THE PARKING SPACE WHEN THE CAR SURGED AND HAD A LOUD RACING MOTOR SOUND. I PUT ALL MY ENERGY ON THE BRAKE AND HAD A TUGH TIME MAINTAINING CONTROL - I SHOT THE KEY OFF.

THE CAR WAS STILL UNDER WARRANTY - I TOOK IT TO THE SEWICKLEY BMW DEALER IN SEWICKLEY, PA. THE SERVICE MANAGER CHECKED THE CAR OUT ON DIAGNOSTIC MACHINE AND SAID HE COULDN'T FIND ANYTHING. I EXPERIENCED THIS AGAIN 3 OTHER TIMES OVER THE NEXT 3 YEARS. I AM FEARFUL - THIS WILL HAPPEN AGAIN AT A STOP SIGN OR WHERE EVER AND I WILL NOT BE ABLE TO CONTROL THE VEHICLE.