



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2007 NOV 26 AM 11:59
30-OCT-2007

Reference No.
10207434

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

Evening Telephone Number

City ALBUQUERQUE

State NM

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1LNFM92V9W
Make LINCOLN
Model MARK VIII
Model Year 1998

Date Purchased 08-AUG-98
Dealer's Name and Telephone Number
Engine: No: Cylinders 8
Fuel Type: Gas

Original Owner [X]
Dealer's City
State
Zip Code

Transmission Type AUTOMATIC
[X] Antilock Brakes
[X] Cruise Control
Powertrain REAR WHEEL DRIVE
Vehicle Component Code 021000 SUSPENSION:FRONT
Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-JUN-2007
Failure Mileage 60000
Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
Tire Model (Name or Number)
Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)
Original Equipment []
Prior Repair []
Failure Location:

Tire Component Code
Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:
Date Manufactured:
Model No./Name:
Seat Type:
Installation System:
Child Seat Component Code:
Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash [] Yes [X] No
Fire [] Yes [X] No
Number of Persons Injured 0
Number of Deaths 0
Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 LINCOLN MARK VIII. THE CONTACT STATED THAT THE FRONT END OF THE VEHICLE LOWERED WHEN HE SHUT OFF THE ENGINE. AS OF OCTOBER 30, 2007, THE DEALER HAD NOT DIAGNOSED THE FAILURE. THE CONTACT FELT THAT THE FRONT SUSPENSION WAS DEFECTIVE. HE STATED THAT THE FAILURE WOULD MAKE IT IMPOSSIBLE TO STEER THE VEHICLE. THE FAILURE MILEAGE WAS 60,000 AND CURRENT MILEAGE WAS 70,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This problem has been diagnosed as a failure of the air suspension system wherein one air bag has deteriorated and failed with a hole/leak. This is the major failure problem. The other three air suspension bags are also badly deteriorated and cracked and are according to the repair mechanic on the verge of total failure probably within a few months. The air suspension has been repaired with the replacement of all four air suspension system air bags. I have ~~been~~ discovered from multiple sources that this type of air suspension system failure is not unique or uncommon with the Lincoln Mark VIII's and failure is actually predicted/anticipated by Ford!

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

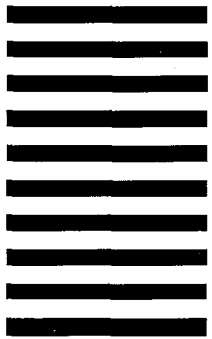
Official Business
Penalty for Private Use \$300



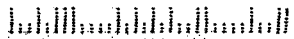
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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