



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

1-888-327-4236

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-OCT-2007

Repository

Reference No.

10207399

OWNER INFORMATION (Type or Print)

Name

Address

City BRYAN

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JT6HT00W3X

Make

LEXUS

Model

LX

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

STERLING MCCALL 713-995-2600

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

HOUSTON

State

TX

Zip Code

77074

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

353400 EQUIPMENT:ELECTRICAL:RADIO/TAPE DECK/CD ETC.

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-JUL-2000

Failure Mileage

30000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 LEXUS LX 470. WHILE INSPECTING THE VEHICLE, THE MECHANIC SHIFTED THE GEARS AND THE VEHICLE CAUGHT FIRE. THE CENTER SECTION WHERE THE GEAR SHIFTER IS LOCATED MELTED. ON SEVERAL OCCASIONS, THE CONTACT INFORMED THE DEALER THAT THERE WAS ELECTRICAL FAILURE WHEN SHE BROUGHT THE VEHICLE IN FOR ROUTINE MAINTENANCE. THE RADIO IN THE VEHICLE WAS REPLACED BY THE DEALER THREE DIFFERENT TIMES DUE TO AN ELECTRICAL SHORT; HOWEVER, THE RADIO IS CURRENTLY NOT WORKING. THE DAYTIME RUNNING LAMP BULBS ARE CONSTANTLY BEING REPLACED. THE VEHICLE IS CURRENTLY PARKED. THE CONTACT STATED THAT SHE RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN ID NUMBER 04V434000 (EXTERIOR LIGHTING: HEADLIGHTS). THE PURCHASE DATE WAS UNKNOWN. THE CURRENT MILEAGE WAS 194,000 AND FAILURE MILEAGE WAS 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I'm sorry to say that the Texas Dealer at Sterling McCall did not fix my truck because they said it was my fault that I wanted something in the consol. But my thing is that if the wires were insulated how can a liquid start a fire. It was the center consol wiring harness. I've had problems with that stereo from the start. I will expose them on who they are because I feel they didn't do right by me. I will never buy or recommend anyone to them ever again. I purchased that truck in June of 99 had all services done except the last 2. I feel if they were having problems with the stereo why keep putting the same one back in. USD THEY did not honor the call back on the lights. ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} Daytime burning lights.

I'm so dissapointed in them. I advise any body and every body to make sure you stay on them if a problem occurs.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BRYAN TX 778

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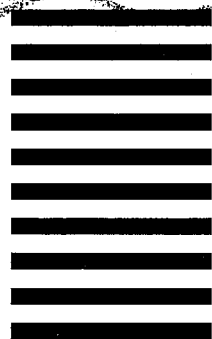
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

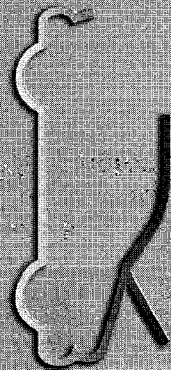
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



9509090000



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
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