

CL-10207221-1922

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Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Recall 06E-076

Dear Mr. Smith:

This letter is concerning the Dometic Corporation defect of refrigerators manufactured between April 1997 and May 2003. We have a 1999 Newmar Mountain Aire with this defective refrigerator. On December 8, 2004, we had to replace the cooling unit at a cost of [REDACTED]. On March 25, 2006, we again had to replace the same part at a cost of [REDACTED].

We submitted both bills to Dometic. We received a check for [REDACTED] but Dometic is refusing to reimburse us for the [REDACTED] as they have arbitrarily set up a date later than December 8, 2004 on which to pay claims. How can this be as it is the same part that went bad twice and was manufactured between the dates originally set up?

Any assistance you can give us would be greatly appreciated.

Sincerely,

[REDACTED]

Traverse City MI [REDACTED]

[REDACTED]

NM
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KIS