



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

2007 NOV -6 AM 8:41

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
New Port Richey, FL [REDACTED]

NVS-216 et
Ref. No. 10207131

Dear Ms. [REDACTED]:

Thank you for your correspondence dated October 12, 2007, concerning the problem you encountered with your model year 2004 Gulfstream Voyager motorhome. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on October 18, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or safety defect recall adequacy is warranted.

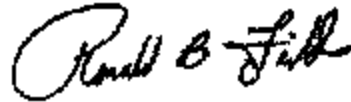
On June 25, 2007, ODI opened a preliminary evaluation (PE07-032) into reports alleging overheating brakes on certain "W" series motor homes built on the Workhorse chassis. The investigation is continuing; however, no determinations have been reached at this time. For your information, we have enclosed a copy of the opening resume for PE07-032.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is written in a cursive style with a large initial "R".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure