

CL-10207130-7013

From: hotline-inquiries, NHTSA <NHTSA>
Sent: Wednesday, October 17, 2007 5:12 PM 2007 OCT 18 AM 9:03
To: *
Subject: FW: Re: Honoring Safety Recalls under International warranties ~62864

The following correspondence was received by the Hotline.

-----Original Message-----

From: NHTSAHotline@Telesishq.com [mailto:NHTSAHotline@Telesishq.com]
Sent: Tuesday, October 16, 2007 12:56 PM
To: tssonthego@hotmail.com
Subject: Re: Re: Honoring Safety Recalls under international warranties ~62864

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

> Dear NHTSA.dot.gov Response Team,

> > Then can you please clarify what is the purpose of the "international
> warranty"?

> Disillusioned and Curious,

> ----- Original Message -----

> From: <NHTSAHotline@Telesishq.com>
> To:
> Sent: Monday, October 15, 2007 5:12 PM
> Subject: Re: Honoring Safety Recalls under international warranties ~62864

> > Thank you for contacting the U.S. Department of Transportation's Vehicle
> > Safety Hotline Information Center.

> > Under the Federal Motor Vehicle Safety Standards, manufacturers are under
> > no obligation to remedy defects recalled for vehicles in service outside
> > the United States. Please take the necessary precautions to remedy this
> > defect for your own safety. The parts necessary to remedy this defect may
> > be ordered from the United States. The cost for parts and services may be
> > at your expense.

> > We hope that you find this information helpful. However, if you need
> > additional information on our services please feel free to contact us at

AA
10/18/07
KB

> > 1-888-327-4236.

> >

> > Thank you,

> >

> > NHTSA.dot.gov Response Team

> >

> > Disclaimer: 'This response is for information purposes only and does not
> > constitute an official communication of the U.S. Department of
> > Transportation. For an official response, please write U.S. Department of
> > Transportation, National Highway Traffic Safety Administration, 1200 New
> > Jersey Ave, SE, West Building, Washington, DC 20590.

> >

> >

> >

> >

> > From: [REDACTED]

> > Comments:

> > My wife and I bought a 2005 VW Passat SDW which we recently transported
> > overseas to Finland and are covered under an international warranty.
> > Recently we received a letter for Safety Recall N4 Replace Brake Light
> > Switch. The dealer says that they do not have the problem in europe, and
> > cannot honor the recall letter. Initially they intended to however
> > hearing back from VW they said they cannot. What to do? Please advise
> > From NHTSA Web Site.

> >

> >

> >

> >

>

>

>