



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

2007 DEC 12 11:01 AM  
25 OCT 2007

FOR AGENCY USE ONLY 100148

Date Received

Repository

Reference No.  
10206895

OWNER INFORMATION (Type or Print)

Name

Address

City

PLATSBURG

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
2FALP74W3PX \_\_\_\_\_

Make  
FORD

Model  
CROWN VICTORIA

Model Year  
1993

Date Purchased  
05-JAN-04

Dealer's Name and Telephone Number

Engine:  
No: Cylinders 8

Fuel Type:  
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type  
AUTOMATIC

Antilock Brakes  
 Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
185000 VEHICLE SPEED CONTROL: CRUISE CONTROL

Multiple Failure: 2 NOW 3 CHECKED WITH PREVIOUS OWNER. HE HAD SAME PROBLEM

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
06-SEP-2007

Failure Mileage  
93000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1993 FORD CROWN VICTORIA. THE CONTACT RECEIVED A RECALL NOTICE IN SEPTEMBER OF 2007 FOR THE VEHICLE SPEED CRUISE CONTROL SWITCH. A WEEK PRIOR TO RECEIVING THE NOTICE, HE NOTICED A BURNING SMELL AND THE GEARS WOULD STICK WHEN THE VEHICLE WAS PLACED IN PARK. THE DEALER STATED THAT THE WIRING HARNESS MELTED DUE TO THE SWITCH. APPROXIMATELY TWO WEEKS LATER, THE FAILURE RECURRED WHILE DRIVING. IN ORDER TO PARK THE VEHICLE SAFELY, THE CONTACT HAD TO LEAVE THE VEHICLE IN NEUTRAL AND APPLY THE EMERGENCY BRAKE. HOWEVER, THE BURNING SMELL REMAINED. HE HAS NOT YET TAKEN THE VEHICLE BACK TO THE DEALER OR NOTIFIED THE MANUFACTURER. THE SPEED AND RECALL NUMBER WERE UNKNOWN. THE FAILURE MILEAGE WAS 93,000 AND CURRENT MILEAGE WAS 95,000. THE RECALL # IS 05828 WHICH SUPERSEDES SAFETY RECALL 99S15. THE PROBLEM IS THE WIRE ON THE BRAKELIGHT SWITCH, WHICH ALSO INTERLOCKS THE TRANSMISSION FROM BEING MOVED OUT OF PARK UNLESS THE BRAKE PEDAL IS DEPRESSED. ALTHOUGH THE WIRING DIAGRAM SHOWS THE SWITCH HAS A FUSE PROTECTING IT, IT IS OBVIOUSLY BACK-FEEDING THRU THE IGNITION SW. (A PROBLEM FORD IS NOTED FOR)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I NOTIFIED THE DEALER (PLATTSBURGH FORD) THAT DISCONNECTED THE SPEED CONTROL DEACTIVATION SW. AND THEY TOLD ME IT WAS A GROUND. I DISAGREED BECAUSE I FELT THE FUSE IN THE CIRCUIT WOULD HAVE BLOWN! IT WILL HAPPEN RANDOMLY AND IT DOESN'T MATTER IF THE CAR IS RUNNING OR PARKED. THE PROBLEM OF THE MELTED WIRE, IS THE WIRE ON THE BRAKELIGHT SW. (DARK WIRE WITH TRACER) LOWER WIRE WHEN INSTALLED ON SWITCH.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

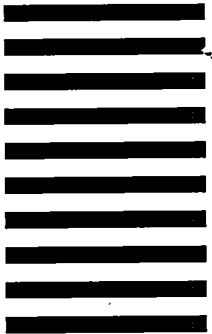


NO POSTAGE  
NECESSARY  
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IN THE  
UNITED STATES

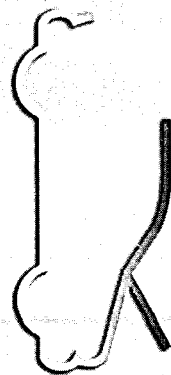
**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



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U.S. Department of Transportation  
National Highway Traffic Safety Administration

