



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 2008 MAR -5 AM 7:22
 23-OCT-2007

Repository

Reference No.
 10206693

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City WARSAW State NY Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
 In the absence of an authorized name or address to the vehicle manufacturer.
 Signature of Owner [REDACTED] Date 10/29/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1EG5K3326W2 [REDACTED]
 Make: Fleetwood Model: Savanna Model Year: 98
 Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]
 Original Owner: Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
 Transmission Type: [REDACTED] Antilock Brakes Cruise Control Powertrain: [REDACTED] Vehicle Component Code: 351000 EQUIPMENT:RECREATIONAL VEHICLE
 Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 31-AUG-2007 Failure Mileage: [REDACTED] Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
 DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 FLEETWOOD SAVANNA FIFTH WHEEL. THE VEHICLE IS EQUIPPED WITH A DOMETIC REFRIGERATOR, MODEL NUMBER RM48772 (NA). THE REFRIGERATOR HAS A CRACK IN THE BOILER TUBE AND IS LEAKING AMMONIA ONTO THE TOP OF THE HOT WATER HEATER. THE SMELL MAKES THE OCCUPANTS DIZZY. THE MANUFACTURER STATED THAT DUE TO COMPANY REGULATIONS, THEY WOULD NOT BE ABLE TO ASSIST WITH A MODEL THAT IS NOT INCLUDED IN THE RECALL. THEY ADVISED THE CONTACT TO CALL NHTSA. THE RECALL NUMBER WAS UNKNOWN.

RM4872

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Children complaining about feeling sick due to fumes
wife noticed fumes, opened windows, inspected outside of camper
& noticed yellowish substance leaking from refrigerator area which
is directly above hot water heater. Call LaRocca's RV + Stecey told
us about recall due to boiler tube cracking & not to use propane for hot
water heater due to chance of fire. Called Dometic recall hotline & were told our
model (RM4872) was not covered. Seems odd that same exact issue covered
for other models is not covered for our model. It's seems that due to the fire
hazard potential and leaking of strong odor fumes is a serious safety hazard
that Dometic should take seriously and include our model RM4872 to be repaired
within the recall.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Thank you, [redacted]

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ROCHESTER, NY 146

26 JAN 2008 PM 4 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

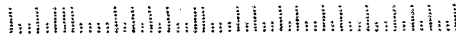
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

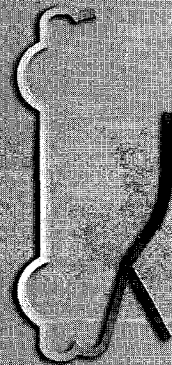
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

202530+3358



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



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