



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 NOV -5 AM 8:28

22-OCT-2007

Repository ☐

Reference No.

10206504

OWNER INFORMATION (Type or Print)

Name

Address

City

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Residential Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/27/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4N15L272140

Make

4-STAR TRAILERS

ARCTIC FOX

Model

HORSE TRAILER

RV TRAILER

Model Year

2004

Date Purchased

25 NOV-03

Dealer's Name and Telephone Number

KIEFFERS RV SALES LTD

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

DOUGLASSVILLE

State

PA

Zip Code

19518

Transmission Type

☐ Antilock Brakes

Powertrain

UNKNOWN

Vehicle Component Code

200000 WHEELS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

JULY - 2006

OCT - 2007

Failure Mileage

25000

35000

Failure Speed

0

0

TREDIT TIRE & WHEEL CO. INC

WHEELS MADE IN KOREA - INFO THAT I FOUND ON WHEEL

DOTT 15X6JJ 0703 MAX 2600 LBS. KWC/JC KOREA

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 ARCTIC FOX TRAILER (NA). THE VEHICLE IS LOSING AIR THROUGH THE WHEELS DUE TO A FAILED WELD. HE CALLED THE DISTRIBUTOR AND THE DRIVER SIDE FRONT AXLE WHEEL WAS REPLACED TWICE. HE DISCOVERED A RECALL ON THE WHEEL, BUT HE WAS INFORMED THAT THE TRAILER WAS NOT INCLUDED. THE CONTACT FELT THAT HIS VEHICLE SHOULD BE INCLUDED IN THE RECALL BECAUSE THE VEHICLE WAS EXPERIENCING THE SAME FAILURE. THE VIN, ENGINE SIZE, RECALL NUMBER, NUMBER OF CYLINDERS, AND POWERTRAIN WERE UNKNOWN. THE FAILURE MILEAGE WAS 25,000 AND CURRENT MILEAGE WAS 45,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TRAILER MADE BY NORTHWOOD MFG. OF VA - HOME OFFICE LAGRANDE, OR.

NHTSA CAMPAIGN ID NUMBER 05V437000 05V201000

05V425000 05V459000

05V423000 05V424000

05V435000 05V434000

05V436000

ALL ABOVE LISTED ID NUMBERS ARE FOR TREAD WHEELS.

I'VE HAD TWO WHEELS FAIL & I'M AFRAID TO USE THE TRAILER

UNTIL I REPLACE ALL THE WHEELS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

HARRISBURG PA 171

29 OCT 2007 PM 1 T

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**

If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration