



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 NOV -1 AM 7:26
18-OCT-2007

Repository ☐

Reference No.
10206251

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City ROME

State NY

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1ZT58N37F [REDACTED]

Make

CHEVROLET

Model

MALIBU

Model Year

2007

Date Purchased
26-APR-07

Dealer's Name and Telephone Number
SUN MOTORS 315-687-7231

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

Used ☒ 13,000

Dealer's City

CHITTENONGO

State

NY

Zip Code

13037

Transmission Type
AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

010000 STEERING

Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAY-2007

Failure Mileage
14000

Failure Speed
20

Power Steering

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 CHEVROLET MALIBU. WHILE DRIVING 20 MPH, THE STEERING WHEEL LOCKED. THE FAILURE IS INTERMITTENT AND HAS OCCURRED ON SEVERAL OCCASIONS. THE MOST RECENT FAILURE OCCURRED IN THE MIDDLE OF AN INTERSECTION. THE VEHICLE WAS TAKEN TO TWO DEALERS AND BOTH WERE UNABLE TO DUPLICATE THE FAILURE. THE MANUFACTURER ADVISED THE CONTACT TO KEEP TAKING THE VEHICLE TO THE DEALER UNTIL THE FAILURE CAN BE DIAGNOSED. THE CURRENT MILEAGE WAS 19,415 AND FAILURE MILEAGE WAS 14,000.

2007 chevy malibu LT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Power Steering fail when you press
The Gas pedal while Turning act
Like you are Trying To fight
The Power steering it only last
a few second But you can't get
Car To Turn Twice I've almost
Been Hit as Car won't Turn when
This Happen ~~Been~~ work To Deal
Twice and ~~Now~~ ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} Can Help me
I Feel it unsafe To Drive But
They Tell me To Drive it

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

ALBANY NY 13

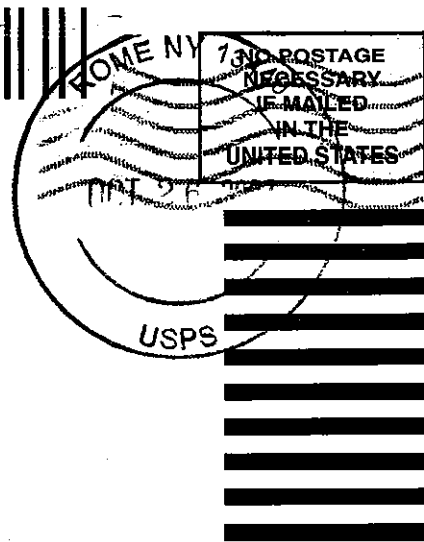
26 OCT 2007 PM 2 L

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

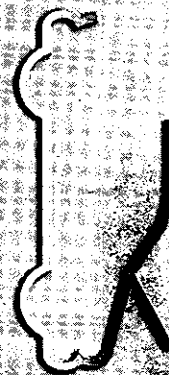
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



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**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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National Highway Traffic Safety Administration