



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 2007 NOV -6 AM 8:39
 18-OCT-2007

Repository
 Reference No.
 10206240

OWNER INFORMATION (Type or Print)

Name ~~RANDY HALE~~ *Hale*
 Address 8117 LLANO AVENUE
 City BENBROOK State TX Zip Code 76116

Daytime Telephone Number 8172699272
 Evening Telephone Number 817-269-9272
 E-mail Address *rghale54@yahoo.com*

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner *Randy Hale* Date *10/27/07*

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 4EZTS24295S017422

Make K-Z Model NEW VISION Model Year 2005
Sportster Sportsman

Date Purchased 06-OCT-05 06 Dealer's Name and Telephone Number *Davis Camper Sales 419-336-7141* Engine: No: Cylinders Fuel Type:

Original Owner Dealer's City *North Star* State OH Zip Code 45350

Transmission Type Antilock Brakes Powertrain Vehicle Component Code 190000 TIRES
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) ~~13~~ OCT-2007 Failure Mileage Failure Speed 68
14

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make UNKNOWN *Mankang* Tire Model (Name or Number) UNKNOWN Tire Size (Example P215/65R15) ST20575R15C
 DOT No. (Example: DOTMAL9ABC036) Original Equipment Failure Location: DRIVER SIDE REAR
 Prior Repair
 Tire Component Code 190000 TIRES Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 K-Z NEW VISION. THE VEHICLE HAS MANKANG TIRES (NA). WHILE DRIVING 68 MPH, THE DRIVER SIDE REAR TIRE BLEW OUT AND DAMAGED THE FENDER ON THE TRAILER. THE TIRE WAS REPLACED WITH A SPARE AND WAS INSPECTED. THE STICKER ON THE VEHICLE READ 2 AXLES 5,200 POUNDS EACH GVW 10,000. THE AXLES ARE RATED AT 3,500 POUNDS EACH. THE TIRE SIZE WAS ST20575R15C, BUT SHOULD HAVE BEEN SIZE ST225R75D. THE RIMS SHOULD BE 15 X 16 INCHES; HOWEVER, THEY ARE 15 X 5 INCHES. THE COMPONENTS ARE THE ORIGINAL ONES THAT CAME WITH THE VEHICLE. THE DOT NUMBER WAS UNKNOWN. THE TIRE FAILURE MILEAGE WAS 2,000. NO OTHER VEHICLE INFORMATION WAS AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Oct.27, 2007

To: NHTSA

From: Randy Hale

I apologize for any confusion about description of incident. I first called in on the hot-line to report the incident (ref. # 10206240). After reporting it realized that in the conversation the focus was on the tire blowing out. I then went on line and filled out a new report (ref. # 10207012) focusing on the fact that the trailers VIN Sticker did not match what was on the trailer. As you can see in the picture the trailer is rated at 10,000 GVWR with front and rear axles rated at 5000lb each, and tires to be ST225/75D with 15 X 6 JJ rims. The trailer actually has front and rear axles rated at 3500lb each and the tires are ST205/75C with 15 X 5 JJ rims. I do not feel that the tire blowing out was related to any defect in the tire, the tire was simply over loaded. I had the trailer loaded based on the rating on the VIN Sticker. I was loaded to @ 8200lbs on a trailer rated for 10000lbs, when in reality the trailer could only handle 7000 lbs. At the time of the blow out I was on Interstate 20 on a Sunday morning with little traffic. I was in the right hand lane and had a wide shoulder. If it wasn't for having virtually 3 lanes and no one traveling beside me, I would of at least hit someone and possibly lost control of tow vehicle (¾ ton Dodge diesel). I have contacted both the camper dealer where I purchased the trailer and KZ mfg. KZ mfg. has indicated they would replace the axles, but have not indicated they would cover damage to trailer.

Thanks

Randy Hale
rghale54@yahoo.com
817-269-9272

Randy Hale 10/27/07



Office of Defects Investigation (ODI)

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: **10207012**

Your Complaint Information

Consumer Information

Name : Mr. Randy G Hale
Org. Name :
Address : 8117 Llano Ave.
City, State, Zip : Benbrook, TX 76116
 USA
Daytime Phone : 817-269-9272 **Ext :**
Evening Phone : 817-269-9272 **Fax :**
Email : rghale54@yahoo.com

[top](#)

Complaint Information

Description : 2005 KZ RV Sportsmen Sportster 24' Travel Trailer had incorrect axles. Trailer specification listed 2-5200lb axles, it came from the factory with 2-3500lb axles. Trailer was rated at 10,400lbs. Trailer was loaded to 8,200 lbs which resulted in trailer being overloaded for for the existing axles. Had blow out on left rear tire and tore up fender wells on both sides of trailer.

Incident Date : 10/14/2007 **Fire :** No
Num. Failures : 1 **Property Damage :** Yes
Num. Deaths : 0 **Crash :** No
Num. Injured : 0 **Police Report :** No
Referral Source : OWNER MANUAL

[top](#)

Vehicle Information

VIN : 4EZTS24295S017422 **Purchase Date :** 10/6/2006
Manufacturer : KZRV, LP
Year, Make and Model : 2005/K-Z/NEW VISION **Original Owner :** No
of Cylinders : **Trans. Type :**

Engine Size :		VehicleDetails Usage :	RECREATIONAL
Cruise Control :	No	Antilock Brakes :	No
Current Mileage :		Speed :	68
Failure Mileage :		Powertrain :	
Body Style :		Fuel System :	
Fuel Type :		Vehicle Type :	RECREATIONAL TRAILERS

Vehicle Component Information

Component 1: SUSPENSION: MULTIPLE AXLE **OEM:** Yes

Vehicle Dealer Information

Dealer : 1

Name : Davis Camper Sales, Inc

Dealer Type : SALES DEALER

Address : 101 North Main Street

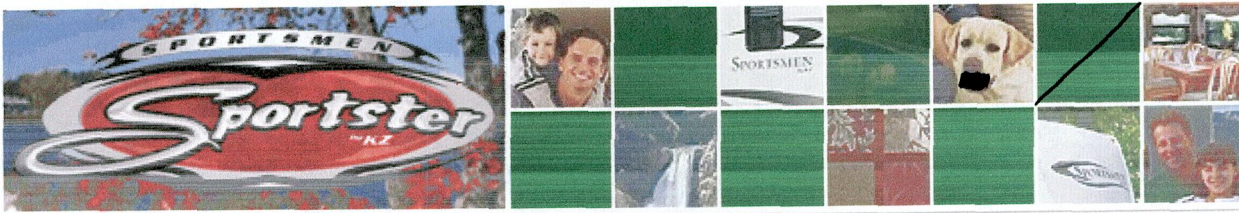
North Star
OH 45350

Dealer Phone: 419-336-7141

Dealer Fax:

Email: www.daviscampersalesinc.com

[top](#)



- HOME
- ABOUT
- CONTACT
- BROCHURE
- VIDEO
- KZ APP
- COYOTE
- COYOTE
- COYOTE
- MXT
- DURAN
- ESCALA
- ESCALA
- MONTE
- NEW V
- SPORTS
- SPORTS
- HOME
- FEATU
- SPECI
- CUTAI
- FLOOR
- DECO
- BROC
- DEAL
- SPREE
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SPORTSMEN SPORTSTER BY KZ - SPECIFICATIONS

Travel Trailers

Fifth Wheels

	24	24SB	25T	26P	30SB
Sportsmen Sportster Travel Trailers	24	24SB	25T	26P	30SB
UVW (Unloaded Vehicle Wt.)	5508	5508	5895	6310	TBD
Dry Hitch Weight	740	750	1080	1160	TBD
Dry Axle Weight	4768	4758	4815	5150	TBD
NCC (Net Carrier Capacity)	4892	4892	4505	4090	TBD
GVWR	10400	10400	10400	10400	TBD
Interior Height	78"	78"	78"	78"	78"
Exterior Height with A/C	11' 3"	11' 3"	11' 3"	12' 3"	TBD
Exterior Length	26' 10"	26' 10"	27' 8"	31' 10"	TBD
Exterior Width	102"	102"	102"	102"	102"
Fresh Water Capacity (gal.)	110	110	110	110	110
Waste Water Capacity (gal.)	38	38	38	38	38
Grey Water Capacity (gal.)	38	38	38	38	38
LP Gas Capacity (lbs.)	60	60	60	60	60
Furnace BTUs (1,000's)	25K	25K	25K	25K	30K
Tire Size	15"	15"	15"	15"	15"

Customer Service 866-472-5460
 Sheri Ha Lawson

2X2 WARRANTY - The KZ 2x2 Warranty is a manufacturer's warranty. Each KZ product is warranted to the original purchaser for twenty-four (24) months from the original date of purchase. Coverage includes appliances, components, construction and FULL structure. Our warranty is also transferable within the first two (2) years for a small processing fee. For a copy of the warranty with full terms and conditions, ask your local KZ Dealer or visit our web site at <http://www.kz-rv.com>.

VEHICLE LOADING - Every effort has been made to provide the greatest number of options for the recreational owner. Each owner is responsible to select loads allowing the recreational vehicle to remain within the manufacturer's specified chassis weight limits. Do not overload the recreational vehicle.

UNLOADED VEHICLE WEIGHT (UVW) - The typical weight of this trailer as built at the factory. The UVW does not include cargo, LP gas, fresh water, options or dealer-installed accessories.

GROSS VEHICLE WEIGHT RATING (GVWR) - The maximum permissible weight of the trailer, including the UVW plus passengers, all cargo, personal items, fluids, options and dealer-installed accessories. The GVRW is equal to or greater than the sum of the UVW and the NCC.

NET CARRYING CAPACITY (NCC) - The maximum weight of all passengers, personal items, fresh water, food, tools, LP gas, other cargo and dealer-installed accessories* that can be carried by the trailer. NCC is equal to or less than GVWR minus UVW.

* The addition of options will decrease the NCC.

It is important for your safety and enjoyment that your tow vehicle be adequately sized and equipped to tow and handle the GVWR of the RV you select. Review weights and rating of your tow vehicle and consult a competent advisor for questions or advice. Whether you are new to RVing or a seasoned veteran, get a feel for the performance of your tow vehicle and the RV together before heading out on the roadways. When you tow an RV, you must drive differently than you do when driving a single vehicle. Practice hooking up, driving, backing up and braking in a safe environment or seek out professional instruction.

See specification chart above. KZ affixes a weight label to each new RV which lists weight information for that vehicle.

NOTE: This information is intended as a guide only. Weights of individual vehicles are approximate. Consult your Owner's Manual for complete loading, weighing and towing instructions. All weights may vary.

KZ • 0985 N 900 W • Shipshewana, IN 46565

[Print - Close Window](#)

Date: Mon, 22 Oct 2007 15:30:03 -0700 (PDT)

From: "Randy Hale" <rghale54@yahoo.com>

Subject: Fwd: Emailing: Inside Trailer Sticker, Left Decal & Panel Damage, Left Fender Well & Trim, Left Fender Well & Trim 2, Left Out Rigger, Left Outrigger 2, Left Panel & Decal Damage, LF Fender Well, LF Fender Well 2, Outside Trailer Sticker, Right Fender Well, Ri

To: "Sharrita Lawson" <slawson@kz-rv.com>

Replace /Repair Summary

2 - 5,200 lb Axles, new leaf springs matched to axle
5 - Tires and Wheels 225/75R15 D rated at 2,540 lb per tire
2 - Fender Wells (left and right)
1 - Fender Trim left side
Repair bent outrigger and bolt it back to trailer
Replace 1" x 1" board in left fender well
Repair vapor barrier under left side of trailer
Repair dent above left fender well
Replace damaged decal left fender trim area

Note: forwarded message attached.

Do You Yahoo!?

Tired of spam? Yahoo! Mail has the best spam protection around
<http://mail.yahoo.com>

Forwarded Message

From: "randy" <rghale@charter.net>

To: rghale54@yahoo.com

Subject: Emailing: Inside Trailer Sticker, Left Decal & Panel Damage, Left Fender Well & Trim, Left Fender Well & Trim 2, Left Out Rigger, Left Outrigger 2, Left Panel & Decal Damage, LF Fender Well, LF Fender Well 2, Outside Trailer Sticker, Right Fender Well, Ri

Date: Mon, 22 Oct 2007 17:15:53 -0500

HTML Attachment

The message is ready to be sent with the following file or link attachments:

Inside Trailer Sticker
Left Decal & Panel Damage
Left Fender Well & Trim
Left Fender Well & Trim 2
Left Out Rigger
Left Outrigger 2
Left Panel & Decal Damage
LF Fender Well
LF Fender Well 2
Outside Trailer Sticker
Right Fender Well
Right Fender Well 2
Right Fender Well 3
Spare Tire Holder & Wheel of blown tire
Tire Mfg
Tire Rating
Wheel Size



[Print - Close Window](#)

Date: Wed, 24 Oct 2007 13:51:41 -0700 (PDT)

From: "Randy Hale" <rghale54@yahoo.com>

Subject: Re:

To: "Sharrita Lawson" <slawson@kz-rv.com>

Sharrita: I spoke to Matt today, checking to see if you recieved the pictures and if you needed any more from other angles. I would also like the specs and/or diminsions of the trailer frame so I can check measurements on my frame to make sure it is the correct frame for a 24' Toy Hauler. Thanks

Sharrita Lawson <slawson@kz-rv.com> wrote:

Randy,
Please attach pictures of your coach for reference.
Thanks,
Sharrita
Customer Service, KZRV

Do You Yahoo!?
Tired of spam? Yahoo! Mail has the best spam protection around
<http://mail.yahoo.com>

MANUFACTURED ESTABLISHED PAR		K-Z, INC.		DATE OF MFG		1/05	
GVWR/PNEU		1515 KG(3300 LB)		COLD INFL. PRESS./PRESS.			DE GONF. A FROID
	CAWT./PNEU	TIRE/PNEU	RIM/JANTE	KPA (PSI/PC)	SÉRIE		
FRONT	2273 KG(5000 LB)	ST225/75 D	15X6 JJ	345 KPA(50 PSI)	SING.		
REAR	2273 KG(5000 LB)	ST225/75 D	15X6 JJ	345 KPA(50 PSI)	SING.		
THIS VEHICLE CONFORMS TO ALL APPLICABLE STANDARDS PRESCRIBED UNDER THE CANADIAN MOTOR VEHICLE SAFETY REGULATIONS IN EFFECT ON THE DATE OF MANUFACTURE. / CE VÉHICULE EST CONFORME À TOUTES LES NORMES QUI LUI SONT APPLIQUÉES EN VERTU DU RÉGLEMENT SUR LA VÉHICULES DES AUTOMOBILES DU CANADA EN VIGUEUR À LA DATE DE SA FABRICATION.							
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS (FMVSS) IN EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.							
VIN N LV	4E2TSD42866017422-TY5-TY5 DE VÉHICULE		2697	7404 24	FD-204		

OCT 20 2007

ST205/75R16

FOR TRAILER SERVICE ONLY

READ SIDEWALL FOR SAFETY
INFLATE TO THE PRESSURE INDICATED

OCT 20 2007