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[REDACTED]
Houston, Texas [REDACTED]
June 11, 2008

Toyota Tsusho America, Inc.
1300 Post Oak Blvd - Suite 1850
Houston, Texas 77056
Attn: Customer Relations Dept.

Subject: Toyota Camry 2007 (4 cylinder model)
Transmission Hesitation Problems
VIN# 4T1BE46R374 [REDACTED]

To Whom it May Concern:

Is there a plan to recall this model to remedy the "re-acceleration" delay that many are experiencing with this automobile? I see numerous complaints have been registered on the internet, including my own. The problem is this:

If you decelerate down to between 25 and 40 mph, and then have a need to immediately re-accelerate, there is pause/delay of 1-3 seconds before the transmission kicks in and the car moves briskly again.

I have taken the car back to the dealer for "re-calibration" more than once and it seems to work for a while then reverts again. I have not taken the car back any more because this is obviously not a dealer situation. This is a manufacturer's defect that should be addressed accordingly and immediately. My hope is that Toyota takes the initiative to resolve this issue before someone is seriously injured and lawsuits occur.

I look forward to you being proactive rather than reactionary and fix this problem so that the good name that Toyota has built over the years will not be tarnished.

Yours truly,

[REDACTED]
CC: National Highway Traffic Safety Administration ←
Consumer Reports - Products Safety Dept.

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