



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 DEC 12 PM 12:33
17-OCT-2007

Reference No.
10206126

OWNER INFORMATION (Type or Print)

Name

Address

City

REISTERSTOWN

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JNKBF01A45M

Make
INFINITI

Model
Q45

Model Year
2005

Date Purchased
01-MAR-06

Dealer's Name and Telephone Number

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
4 WHEEL DRIVE

Vehicle Component Code
116000 ELECTRICAL SYSTEM:IGNITION

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
30-AUG-2007

Failure Mileage
17000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 INFINITI Q45. WHILE THE VEHICLE WAS PARKED, THE CONTACT ATTEMPTED TO START THE VEHICLE; HOWEVER, THE KEY WOULD NOT TURN IN THE IGNITION. SHE CALLED AAA TO GET THE VEHICLE TO START. THE VEHICLE WAS TAKEN TO THE DEALER FOR SERVICE, BUT NO FAILURES WERE FOUND AT THAT TIME. THE CURRENT MILEAGE WAS 28,000 AND FAILURE MILEAGE WAS 17,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Psychological pain, I have an issue with the sun due to a skin condition that makes me vulnerable.

It makes me vulnerable to external threats if I'm in a vulnerable area and can't start or move my vehicle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Trip A reports

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BALTIMORE MD 212

24 OCT 2007 PM 2 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

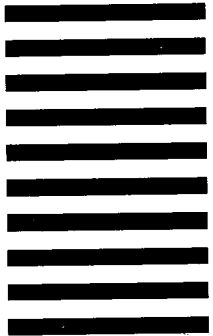
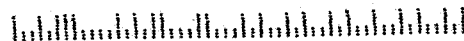
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

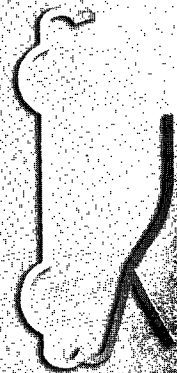
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20500+9005



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

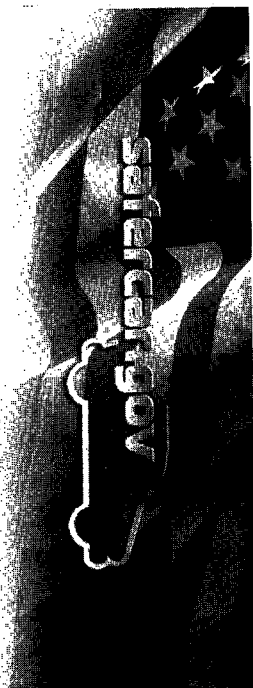
www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





October 10, 2007

[REDACTED]
Reisterstown, MD [REDACTED]

RE: Confirmation of Service August 30, 2007

Dear [REDACTED]

The information listed below will confirm use of the above-mentioned membership with AAA Mid-Atlantic and the Emergency Road Service call requested.

Date: August 30, 2007

Call Number: 4378

Vehicle Description: '05 Infiniti Q45 - Gray

Vehicle Location: [REDACTED] - Owings Mills, MD

Service Provided: Key will not turn in the ignition

Time of call: 3:56 p.m.

Time call Cleared: 5:24 p.m.

Sincerely,

A handwritten signature in cursive script that reads "Annette McClellan".

Annette McClellan
Member Relations Coordinator
800 763-8200 ext. 60341



October 10, 2007

[REDACTED]
[REDACTED]
Reisterstown, MD [REDACTED]

RE: Confirmation of Service: October 9, 2007

Dear [REDACTED]

The information listed below will confirm use of the above-mentioned membership with AAA Mid-Atlantic and the Emergency Road Service call requested.

Date: October 9, 2007

Call Number: 4788

Vehicle Description: '05 Infinity Q45 - Gray

Vehicle Location: [REDACTED] - Reisterstown, MD

Service Provided: Key would turn in the ignition

Time of call: 4:50 p.m.

Time call Cleared: 5:30 p.m.

Sincerely,

A handwritten signature in cursive script that reads "Annette McClellan".

Annette McClellan
Member Relations Coordinator
800 763-8200 ext. 60341