



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 OCT 30 AM 7:21 16-OCT-2007

Repository

Reference No. 10205873

OWNER INFORMATION (Type or Print)

Name

Address

City

PHOENIX

State AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1ZVHT85

Make FORD

Model MUSTANG

Model Year 2007

Date Purchased 01-SEP-07

Dealer's Name and Telephone Number

Engine: No: Cylinders 8

Fuel Type: Gas

Original Owner [X]

Dealer's City

State

Zip Code

Transmission Type MANUAL

[X] Antilock Brakes [X] Cruise Control

Powertrain REAR WHEEL DRIVE

Vehicle Component Code 980000 OTHER

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-SEP-2007

Failure Mileage 386

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment [] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured 1

Number of Deaths 0

Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 FORD MUSTANG. THE VEHICLE DID NOT COME EQUIPPED WITH AN ASHTRAY. THE CONTACT WENT TO THE DEALER AND ASKED THEM FOR AN ASHTRAY THAT WOULD FIT IN HIS VEHICLE. THE ONE HE RECEIVED FITS DIRECTLY BEHIND THE GEAR SHIFT AND WHENEVER HE SHIFTS GEARS, HE STRIKES THE ASHTRAY. THE ASHTRAY HAS A LID THAT FLIPS UP AND CUTS HIS LOWER ARM EVERY TIME. THE FAILURE MILEAGE WAS 386 AND CURRENT MILEAGE WAS APPROXIMATELY 450.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS IS AN ENGINEERING DESIGN FLAW AND EVEN THOUGH SMOKERS ARE A VAST MINORITY, IT SHOULD HAVE BEEN TAKEN INTO CONSIDERATION IN THE DESIGN PHASE OF THE VEHICLE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



PHOENIX AZ 852

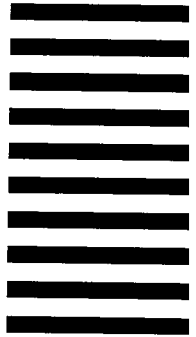
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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

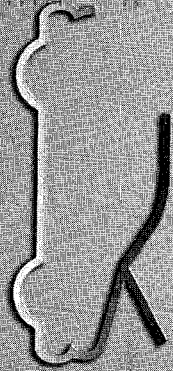
U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 400 7th Street, SW Washington, DC 20590



20590+9596



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline 888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration