



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 10/20/06 10:28 AM

Repository
 Reference No.
 10205763

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Address [Redacted]
 City TUCSON State AZ Zip Code [Redacted]

Daytime Telephone Number [Redacted]
 Evening Telephone Number [Redacted]
 E-mail Address [Redacted]

Do you authorize Manufacturer of your vehicle? YES NO
 In the absence of a name or address to the vehicle manufacturer.
 Signature of Owner [Redacted] Date 10/22/06

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 2HGFG12876H [Redacted]
 Make HONDA Model CIVIC Model Year 2006
 Date Purchased 1/19/06 Dealer's Name and Telephone Number Dobbs Honda 520.292.0790 Engine: No: Cylinders 4 Fuel Type: Diesel gas
 Original Owner Dealer's City Tucson State AZ Zip Code 85705
 Transmission Type AUTOMATIC Antilock Brakes Powertrain FRONT WHEEL DRIVE Vehicle Component Code 036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK
 Cruise Control Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 11-JUN-2006 Failure Mileage 19000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [Redacted]
 Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
 Seat Type: [Redacted] Installation System: [Redacted]
 Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL- THE CONTACT OWNS A 2006 HONDA CIVIC. THE CONTACT STATED THAT WHILE APPLYING PRESSURE ON THE BRAKES IT TAKES A VERY LONG TIME BEFORE THE BRAKES WORK. HE DOESN'T NOTICE ANY WARNING LIGHTS ILLUMINATED ON THE INSTRUMENT CONTROL PANEL NOR DID HE HEAR ANY NOISES COMING FROM THE BRAKES. HE TOOK THE VEHICLE TO THE HONDA DEALERSHIP AND THEY STATED THAT HE SHOULD PUMP HIS BRAKES SEVERAL TIMES BEFORE ACTUALLY DRIVING HIS VEHICLE. HE CONTACTED THE MANUFACTURER AND THEY STATED THAT THEY DO UNDERSTAND THAT IT IS A PROBLEM BUT THEY DO NOT HAVE A CURRENT SOLUTION. THE ONLY TIME HE EXPERIENCES FAILURES WITH THE BRAKES IS WHEN HE REVERSES THE VEHICLE. THE FAILURE MILEAGE WAS 10,000. THE CURRENT MILEAGE WAS 19,630.

when in reverse

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

http://ahmtecps01/techline_web/Documentum/Articles/USA/15033.htm

10/16/2007

HIGH, HARD BRAKE PEDAL, POOR AM BRAKE FEEL (WAIT FOR HSB)

Application			Code		Adaptation
Model	Years		Code	Description	
CIVIC	2006- 2006		4150	BRAKE FEEL (SOFT, LOW, HARD)	

Article Content:

Some customers may complain of "poor brake pedal feel" or a "hard brake pedal" in the morning or during the first couple of brake applications. This symptom feels worse in high altitude and in cold ambient temperatures <32degF. This issue is under investigation.

Investigation status as of 6-8-2007, testing C/M repair effectiveness.

Current repair procedure: None. This brake characteristic is considered "Normal". Do NOT replc brake hose, Do NOT flush brake hose with warm water. Inform dealer we are investigating this issue and will publish a Service Bulletin if an effective countermeasure is applied.

Honda Tech Line Worksheet

Complete the following information then call the Honda Tech Line at 800 824-6632

R.O.# _____ Engine or Trans # _____

Can you duplicate the customer's complaint? _____

List all Honda and aftermarket accessories: _____

The Tech Line Call Center is open between 6:00 AM (PST) and 5:00 PM (PST). To avoid a long wait time, don't call between 10:45 AM (PST) and 1:00 PM (PST). The Tech Line staff takes two staggered lunch breaks so only half of the staff is available to answer calls at lunchtime.

1. Tech Line reference number: 2430331 Date: _____
2. Tech Line Specialists name: 1st call Keith 2nd call Dave 3rd call _____ 4th call _____
3. If the MIL is ON or if the vehicle has a drivability problem, complete the following Data List, Freeze Data or Snapshot Information:

DTC		Short TRM FT B1		VTEC Press Switch	
Engine Speed		Long TRM FT B1		VTEC Solenoid	
VSS, Vehicle Speed		AF FB B2		Spark Advance	
ECT Sensor		AF FB Avg B2		Knock Retard	
IAT Sensor		Short TRM FT B2		FTP Sensor	
MAP Sensor		Long TRM FT B2		IAC Position	
BARO		HO2S S1		EVAP PC Duty	
MAF		HO2S S2		Immobilizer	
TPS Angle		O2 FB Condition		ELD	
APS %		Loop Status			
AF FB B1		Fuel Injector			
AF FB Avg B1		EGR VLS			

4. Record Tech Line Instructions:
 - Previous problems w/ higher elevations (low pressure area) *(weather change)*
 - Not enough vacuum at high ~~idle~~ idle high elevation
 - brake assist is poor

Tech Line



DPTS/Name

D345311 - GROFF LANCE

Access Code



The Tech Line access code should only be used to start a new Tech Line contact.
Use the 7-digit Tech Line reference number for all subsequent calls on this problem.

Vehicle Information

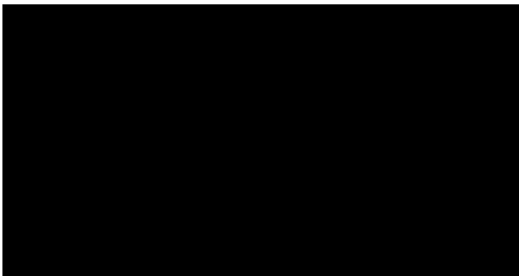
VIN	2HGFG12876	Model	CIVIC	Model Year	2006
Mileage	18844	DTC		RO Number	422916

Complaint Information

Tech Line Group GENERAL

Original Complaint CUSTOMER COMPLAINS THAT BRAKE PEDAL GOES TO FLOOR WHEN BACKING OUT OF HIS DRIVEWAY 1ST THING IN MORNINGS. CHECKED FOR LEAKS...NONE. CHECKED FOR EXPANDING LINES... NONE. COULD NOT CONFIRM HEAR AT DEALERSHIP

Has the vehicle had any previous repairs for this problem? NO



update software booster

CR

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**