



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 NOV -6 AM 8:26
15-OCT-2007

Reference No.
10205725

OWNER INFORMATION (Type or Print)

Name

Address

City CLINTON

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print the name or address to the vehicle manufacturer.
Signature of Owner Date 10/30/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1C3EJ56H6

Make
CHRYSLER

Model
CIRRUS

Model Year
1999

Date Purchased
01-APR-00

Dealer's Name and Telephone Number
Brad Perry Motors, 563-652-4900

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City
Maquoketa

State
IA

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-AUG-2007

Failure Mileage
99500

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 CHRYSLER CIRRUS. WHILE DRIVING 35 MPH, THE ENGINE FAILED ALONG WITH THE POWER STEERING AND BRAKES. A MESSAGE IN THE INSTRUMENT CONTROL PANEL DISPLAYED "NO BUS". THE DEALER STATED THAT THE CAUSE OF THE FAILURE WAS UNKNOWN. NO REPAIRS WERE MADE. THE DEALER CURRENTLY HAS POSSESSION OF THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 99,500. This incident happened twice while driving. Each time the engine shut down the radio & AC continued to operate but the brakes & power steering lost their power capabilities. The car has been in the possession of Southgate Motors, Clinton, IA 52732 since 9-10-07. The dealership has not been able to pinpoint why this has happened. They also have not been able to get the car to start in addition to the "No Bus" engine shut down problem. This car is not safe to drive when it runs, until they determine why the engine shuts down

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

When being driven. This could cause a major accident when trying to pass another vehicle (head on collision if stalls out) or even trying to exit interstate or just driving in heavy traffic.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have called Chrysler Corp. numerous times to report the lack of repairs being completed on this vehicle. It has been ~~7~~ 7 weeks (9-10-07) when this car was taken to Southgate Motors, Clinton, IA to be repaired. Chrysler Corp. has issued me a reference #16776658 in regards to this problem, but I have had no luck with getting to the bottom of this vehicle malfunction and have been without my car for 7 weeks—still waiting for someone to figure out what's wrong with my car.

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U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

QUAD CITIES IL POST
IL 612 2 T
31 OCT 2007 PM

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

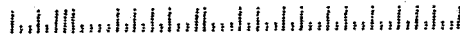
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

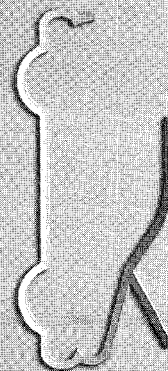
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

2059039993



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
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