



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10205702

2007 DEC 12 AM 11:54
15-OCT-2007

OWNER INFORMATION (Type or Print)

Name

Address

City

PRINCETON

State

WV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KL5JJ56Z151

Make

SUZUKI

Model

FORENZA

Model Year

2005

Date Purchased

12-16-06

Dealer's Name and Telephone Number

Automart of Princeton, 304-431-2886

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☐

Dealer's City

UNKNOWN

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
08-OCT-2007

Failure Mileage
-52000
Approx 50000

Failure Speed
30-40

airbags - front - driver + passenger

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

3 or 4

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 SUZUKI FORENZA. WHILE DRIVING 40 MPH, THE CONTACT REAR ENDED ANOTHER VEHICLE. THE FRONT AIR BAGS FAILED TO DEPLOY IN BOTH VEHICLES. THE CONTACT WAS NOT WEARING HER SEAT BELT AND STRUCK THE STEERING WHEEL. THE STEERING WHEEL BENT INTO THE DASHBOARD AND STRUCK THE WINDSHIELD. BOTH VEHICLES WERE DESTROYED AND A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED FACIAL ABRASIONS, CHIPPED TEETH, CUTS, AND BRUISES. SHE DID NOT KNOW WHAT INJURIES THE DRIVER AND PASSENGER RECEIVED IN THE OTHER VEHICLE. THE REAR ENDED VEHICLE STRUCK ANOTHER VEHICLE, WHICH SUSTAINED MINOR DAMAGE. THE NUMBER OF PERSONS INJURED IN THAT VEHICLE COULD BE THREE OR MORE. THE CONTACT HAS PICTURES OF BOTH HERSELF AND HER VEHICLE. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 52,000

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

██████████ was driving his 2005 Suzuki Forenza on Rt 20, Athens, Rd, Princeton, WV, on Monday, October 8, 2007, when he looked down for a split second and then struck a vehicle in the rear, which was a Ford Focus, then at which time, the Ford Focus struck the vehicle in front of him, which was a pickup. The owner of the Suzuki is ██████████ W and/or ██████████

The airbags in the Suzuki did not deploy, driver nor passenger side. The airbags in the Ford Focus, did, however deploy. ██████████ nor his passenger, ██████████ was wearing their seatbelts. ██████████ struck the steering wheel, bending it down into the dash, then struck the windshield, causing cut/abrasions to the facial area. He also chipped some of his teeth. He sought medical attention at Princeton Community Hospital and his family dentist, Dr. Douglas Roy, both of which are located in Princeton, WV. While at Princeton Community Hospital, ██████████ received care for his injuries as well as a CT scan. The passenger in the Suzuki, ██████████ sought medical attention as well, but I do not know which physician/facility. There were possibly 2-3 people in the Ford Focus and I do believe some or all sought medical attention as well, but do not know which physician/facility.

Both the Suzuki and Ford was deemed a total loss. The accident was investigated by the Princeton City Police Department.

DMV-17-F REVISED 5/97 WEST VIRGINIA UNIFORM TRAFFIC CRASH REPORT

10 08 07 M T W Th F S Su 1 2 3 4 5 6 7 1555 HRS 1559 HRS 1602 HRS

CITY OR TOWN Princeton COUNTY Mercer

CRASH OCCURRED ON ROUTE 1 Athens Road STREET 1 MAXIMUM SPEED LIMIT 40

AT INTERSECTION WITH ROUTE 2 STREET 2 MAXIMUM SPEED LIMIT

IF NOT AT INTERSECTION 50 FEET N E OF S W OF Lilly Addition

IF LOCATION CAN BE DESCRIBED MORE PRECISELY, ENTER HERE In front of Alvis Accounting

SPECIAL REFERENCE OR GISGPS COORDINATES

DRIVER'S FULL NAME DATE OF BIRTH SOCIAL SECURITY NUMBER DRIVER LICENSE NUMBER

CITATION NUMBER CITATION CHARGE

SOBRIETY TEST GIVEN TYPE OF TEST GIVEN

DRIVER ACTION: 1 Going Straight Ahead 2 Turning Right 3 Turning Left

OWNER'S FULL NAME SAME AS DRIVER ADDRESS CITY Princeton STATE WV

YEAR 05 MAKE Suzi MODEL 4D STYLE 4D COLOR (List Primary/Secondary) Green 1 Black

LICENSE PLATE NUMBER STATE WV YEAR 08 VEHICLE IDENTIFICATION NUMBER KL5JJ56Z15K

DIRECTION TRAVEL (If turning enter direction BEFORE turn) TOWED DUE TO DAMAGE TOWED BY: Mercer Wrecker

AUTO LIABILITY INSURANCE COMPANY POLICY NO AGENT PHONE

CONTRIBUTING CIRCUMSTANCES (Check One or More)

DRIVER'S FULL NAME DATE OF BIRTH SOCIAL SECURITY NUMBER DRIVER LICENSE NUMBER

CITATION NUMBER CITATION CHARGE

SOBRIETY TEST GIVEN TYPE OF TEST GIVEN

DRIVER ACTION: 1 Going Straight Ahead 2 Turning Right 3 Turning Left

OWNER'S FULL NAME SAME AS DRIVER ADDRESS CITY Athens STATE WV

YEAR 03 MAKE Ford MODEL Focus STYLE 4H COLOR (List Primary/Secondary) White 1

LICENSE PLATE NUMBER STATE WV YEAR 08 VEHICLE IDENTIFICATION NUMBER

DIRECTION TRAVEL (If turning enter direction BEFORE turn) TOWED DUE TO DAMAGE TOWED BY: Mercer Wrecker

AUTO LIABILITY INSURANCE COMPANY POLICY NO AGENT PHONE

CONTRIBUTING CIRCUMSTANCES (Check One or More)

1-07-084875

DRIVER'S PHONE # ()

WORK PHONE # ()

DRIVER'S PHONE # ()

WORK PHONE # ()

[illegible]

Date of Crash		M T W Th F S Su		Time of Crash		CRASH REPORTED BY: 1 State Police 3 Sheriff 2 City Police 4 Other		Time of Notification		Time of Arrival		FATALITY	
1 2 3 4 5 6 7		1 2 3 4 5 6 7		HRS		HRS		HRS		HRS		Leaving scene	
COUNTY		CITY OR TOWN		HIGHWAY CLASSIFICATION		IF ON CONTROLLED ACCESS HIGHWAY, FILL IN ONE		1 Interstate 3 WV 5 City		2 U.S. 4 County 6 Other		Striking Unattended Vehicle	
CRASH OCCURRED ON		ROUTE 1		STREET 1		MAXIMUM SPEED LIMIT		ADVISORY SPEED		1 Main Road		2 Main Road at Interchange	
AT INTERSECTION WITH		ROUTE 2		STREET 2		MAXIMUM SPEED LIMIT		ADVISORY SPEED		3 Entrance Ramp On		4 Exit Ramp On	
IF NOT AT INTERSECTION		FEET		N E OF		STREET HIGHWAY, TOWN ETC		RELATION TO ROADWAY (Location of First Impact)		1 On Road 4 Outside of		2 Median Shoulder/Curb	
IF LOCATION CAN BE DESCRIBED MORE PRECISELY, ENTER HERE		MILES		S W						3 Shoulder 5 Gore		6 Other/Unknown	
SPECIAL REFERENCE OR GIS/GPS COORDINATES													
DRIVER'S FULL NAME		M F		ADDRESS		CITY		STATE		ZIP		DRIVER'S PHONE #	
DATE OF BIRTH		SOCIAL SECURITY NUMBER		DRIVER LICENSE NUMBER		CDL		STATE		LICENSE RESTRICTION(S) VIOLATED			
CITATION NUMBER		CITATION CHARGE		DRIVER CONDITION		1 Normal 4 Ill 7 Other		2 Fatigued 5 Drinking 8 Unknown		3 Asleep 6 Medication			
SOBRIETY TEST GIVEN		TYPE OF TEST GIVEN		FIELD		BREATH		URINE		TEST RESULTS			
1 Yes 2 No		1 Refused Test 2 Not Offered		1 FIELD 2 BLOOD		1 BREATH 2 PBT		1 URINE 2 OTHER		1 N/A			
DRIVER ACTION:		1 Going Straight Ahead 2 Turning Right 3 Turning Left		4 Turning 5 Changing Lanes 6 Passing		7 Parking 8 Parked 9 Backing		10 Merging 11 Slowing or Stopping 12 Stopped in Traffic Lane		13 Entering or Leaving Driveway 14 Pulling Out from Parking Space 15 Other (SEE NARRATIVE)			
OWNER'S FULL NAME		SAME AS DRIVER		ADDRESS		CITY		STATE		ZIP			
YEAR		MAKE		MODEL		STYLE		COLOR (List Primary/Secondary)					
1995		Chevy		GM4G		P/U Truck		Green /					
LICENSE PLATE NUMBER		STATE		YEAR		VEHICLE IDENTIFICATION NUMBER							
2GBEK19K1S		WV		08									
DIRECTION TRAVEL (If turning enter direction BEFORE turn)		N E ON ROUTE 1 ABOVE		TOTAL OCCUPANTS OF THIS VEHICLE		EXTENT OF DAMAGE		DRIVEABLE		DAMAGED AREA(S)		PT. OF INITIAL IMPACT	
1 N 2 E 3 W 4 S		1 2 3 4 5 6-Unknown		1 2 3 4 5 6-Unknown		1 Yes 2 No		1 2 3 4 5 6-Unknown		1 2 3 4 5 6-Unknown		1 2 3 4 5 6-Unknown	
TOWED DUE TO DAMAGE		TOWED BY:		TOWED TO:									
1 Yes 2 No													
AUTO LIABILITY INSURANCE		INSURANCE COMPANY		POLICY NO		AGENT		PHONE					
1 Yes 2 No		State Auto P&C		AMV009095		Princeton Ins.							
CONTRIBUTING CIRCUMSTANCES (Check One or More)		4 Changing Lanes Improperly 5 Following Too Closely 6 Disregarded Traffic Control 7 Did Not Have Right of Way 8 Failure to Maintain Control 9 Driving Under Minimum Speed 10 No Signal or Improper Signal		11 Turning Improperly 12 Passing Improperly 13 Parking Improperly 14 Backing Improperly 15 Avoiding Animal or Vehicle 16 Distraction Inside Vehicle 17 Walking Violation		18 Driver Under Influence 19 Pedestrian Under Influence 20 Slippery Pavement 21 Other Roadway Defects 22 Previous Accident 23 Left of Center 24 Other (SEE NARRATIVE)		12 UNDERCARRIAGE 13 NONE/NON-APPARENT 14 OTHER/UNKNOWN 15 ALL AREAS					
1 No improper Driving 2 Exceeding Speed Limit 3 Exceeding Safe Speed													
DRIVER'S FULL NAME		M F		ADDRESS		CITY		STATE		ZIP		DRIVER'S PHONE #	
DATE OF BIRTH		SOCIAL SECURITY NUMBER		DRIVER LICENSE NUMBER		CDL		STATE		LICENSE RESTRICTION(S) VIOLATED			
CITATION NUMBER		CITATION CHARGE		DRIVER CONDITION		1 Normal 4 Ill 7 Other		2 Fatigued 5 Drinking 8 Unknown		3 Asleep 6 Medication			
SOBRIETY TEST GIVEN		TYPE OF TEST GIVEN		FIELD		BREATH		URINE		TEST RESULTS			
1 Yes 2 No		1 Refused Test 2 Not Offered		1 FIELD 2 BLOOD		1 BREATH 2 PBT		1 URINE 2 OTHER		1 N/A			
DRIVER ACTION:		1 Going Straight Ahead 2 Turning Right 3 Turning Left		4 Turning 5 Changing Lanes 6 Passing		7 Parking 8 Parked 9 Backing		10 Merging 11 Slowing or Stopping 12 Stopped in Traffic Lane		13 Entering or Leaving Driveway 14 Pulling Out from Parking Space 15 Other (SEE NARRATIVE)			
OWNER'S FULL NAME		SAME AS DRIVER		ADDRESS		CITY		STATE		ZIP			
YEAR		MAKE		MODEL		STYLE		COLOR (List Primary/Secondary)					
LICENSE PLATE NUMBER		STATE		YEAR		VEHICLE IDENTIFICATION NUMBER							
DIRECTION TRAVEL (If turning enter direction BEFORE turn)		N E ON ROUTE 1 ABOVE		TOTAL OCCUPANTS OF THIS VEHICLE		EXTENT OF DAMAGE		DRIVEABLE		DAMAGED AREA(S)		PT. OF INITIAL IMPACT	
1 N 2 E 3 W 4 S		1 2 3 4 5 6-Unknown		1 2 3 4 5 6-Unknown		1 Yes 2 No		1 2 3 4 5 6-Unknown		1 2 3 4 5 6-Unknown		1 2 3 4 5 6-Unknown	
TOWED DUE TO DAMAGE		TOWED BY:		TOWED TO:									
1 Yes 2 No													
AUTO LIABILITY INSURANCE		INSURANCE COMPANY		POLICY NO		AGENT		PHONE					
1 Yes 2 No													
CONTRIBUTING CIRCUMSTANCES (Check One or More)		4 Changing Lanes Improperly 5 Following Too Closely 6 Disregarded Traffic Control 7 Did Not Have Right of Way 8 Failure to Maintain Control 9 Driving Under Minimum Speed 10 No Signal or Improper Signal		11 Turning Improperly 12 Passing Improperly 13 Parking Improperly 14 Backing Improperly 15 Avoiding Animal or Vehicle 16 Distraction Inside Vehicle 17 Walking Violation		18 Driver Under Influence 19 Pedestrian Under Influence 20 Slippery Pavement 21 Other Roadway Defects 22 Previous Accident 23 Left of Center 24 Other (SEE NARRATIVE)		12 UNDERCARRIAGE 13 NONE/NON-APPARENT 14 OTHER/UNKNOWN 15 ALL AREAS					
1 No improper Driving 2 Exceeding Speed Limit 3 Exceeding Safe Speed													

O D A M A G E D	DAMAGED PROPERTY OTHER THAN VEHICLES (DESCRIBE AS COMPLETELY AS POSSIBLE)						ON PAVEMENT OR _____ FEET N S E W OF PAVEMENT EDGE	
	OWNER'S NAME ☐ Other (Please List) ☐ DOH ☐ City			ADDRESS		CITY	STATE	ZIP
C O D E S	SEATING		OCCUPANT PROTECTION		INJURY CLASSIFICATION		FIRST AID BY	
	B - Bicyclist P - Pedestrian E - Engineer (RR/Train) M - Motorcycle, Snowmobile, etc. 1 - Driver 4 - Passenger One 7 - Passenger Two		10 - Sleeper Section 11 - Other Enclosed Passenger Area/ Cargo Area 12 - Other Unenclosed Passenger Area/ Cargo Area 13 - Riding In/On Trailing Unit 14 - Riding On Vehicle Exterior 15 - Unknown 16 - Other (SEE NARRATIVE)		1 - None Installed 2 - None Used 3 - Lap Soft Only Used 4 - Shoulder Belt Only 5 - Lap and Shoulder Belt Used 6 - Child Safety Seat 7 - Helmet Glasses/Shield 8 - Unknown		K - Killed A - Bleeding Wound, Distorted Member, or Had to Be Carried from Scene. B - Bruises, Abrasions, Swelling, Limping, Etc. C - No Visible Injury But Complaint of Pain or Momentary Unconsciousness. 0 - Not Injured	
	AIRBAG DEPLOYED 1 - Yes 2 - No 3 - Not equipped		EJECTED 1 - No 3 - Partially 2 - Yes 4 - Unknown		TRAPPED/EXTRICATED 1 - Not Trapped 2 - Trapped/Extricated 3 - Trapped/Not Extricated 4 - Unknown		MEDICALLY TRANSPORTED 1 - No 2 - Yes 3 - Refused 4 - Unknown	
	VEH. NO. 3 SEAT 1 OCC. PROT. 8 AIR-BAG 2 EJECT. 1 TRAP/EXTRI. 1 INJURY 0 FIRST AID 1 MED TRAN 1							
C R A S H	VEHICLE FIRE OCCURRENCE		HAZARDOUS CARGO		DRIVER		DRIVER	
	Veh. #: 3 0 No Fire Occurrence 1 Fire Occurred		Veh. #: 3 0 No Fire Occurrence 1 Fire Occurred		Veh. #: 3 0 No 1 Yes 2 Unknown		Veh. #: 3 0 No 1 Yes 2 Unknown	
P E R S O N S I N V O L V E D	NAME		M/F	AGE	ADDRESS			
INJURED TAKEN TO:		INJURED TAKEN BY:		EMS/AMBS UNIT NUMBER		EMS RUN FORM NUMBER		
P E D	PEDESTRIAN ACTION:							
	1 Crossing at Intersection 3 Walking on Pavement With Traffic 5 Standing on Pavement 7 Working on Pavement 9 Not on Pavement Clothing: 0 Light 0 Dark 2 Crossing Not at Intersection 4 Walking on Pavement Facing Traffic 6 Playing on Pavement 8 Other on Pavement							
W I T N E S S E S	NAME OF WITNESS		ADDRESS		CITY	STATE	ZIP	PHONE NUMBER
E N V I R O N M E N T	LIGHT		WEATHER		ROADWAY SURFACE		ROADWAY CHARS.	
	1 Daylight 2 Dark 3 Dark, Artificial Lights 4 Dusk 5 Dawn		1 Clear 2 Cloudy 3 Raining 4 Fog/Smog 5 Snowing 6 Stealing 7 Hailing 8 Crosswinds		1 Dry 2 Wet 3 Snow 4 Ice 5 Muddy 6 Haz. Mat 7 Other		1 Straight and Level 2 Straight and Grade 3 Straight at Hillcrest 4 Curve and Level 5 Curve and Grade 6 Curve at Hillcrest 7 Straight and Rolling 8 Sag Curve	
C R A S H T Y P E	MANNER OF COLLISION:		LEFT & RIGHT TURN		VEH. SEQUENCE OF EVENTS (Use Codes at Right)		NONCOLLISION	
	1 Rear End 2 Head On 3 Same Direction Sideswipe 4 Opp. Direction Sideswipe 5 Rear to Rear 6 Single Vehicle Crash 7 Other		LEFT TURNS RIGHT TURNS		First Event Second Event Third Event Fourth Event VEH. #: 3 16		01-Loss of Control 02-Cross centerline/median 03-Ran off roadway-left 04-Ran off roadway-right 05-Re-enter roadway 06-Overturn 07-Separation of units 08-Fire/explosion 09-Immersion 10-Jackknife 11-Downhill runaway 12-Cargo loss/shift 13-Individual fell from veh. 14-Stopped in traffic lane 15-Other non-collision	
C O M M E R C I A L C A R R I E R	SCREENING INFORMATION:		VEHICLE NUMBER		CARRIER INFORMATION SOURCE		VEHICLE CONFIGURATION	
	NUMBER OF QUALIFYING VEHICLES INVOLVED: Trucks with 6 or more tires or a Haz. Mat Placard Buses designed to carry 16 or more persons		1 2 3 4 5 6 CARRIER NAME ADDRESS CITY STATE ZIP		1 Shipping Papers 2 Vehicle Side 3 Log Book 4 Driver 5 Other		1 Any 4-tire vehicle 2 Bus 3 Single unit truck (2 axles/6 or more tires) 4 Single unit truck (3 or more axles) 5 Truck with trailer 6 Truck tractor only (Bobtail) 7 Tractor with semi-trailer 8 Tractor with double trailers 9 Tractor with triple trailers 10 Other - Unable to classify	
	NUMBER OF: Persons Sustaining fatal injuries Persons transported for IMMEDIATE medical treatment Vehicles towed from the scene due to damage or provided assistance		USDOT STATE # NUMBER OF AXLES PER UNIT Tractor Trailer 1 Trailer 2 Trailer 3		ICCMC GVWR CARGO BODY TYPE 1 Bus 2 Van/enclosed box 3 Cargo tank 4 Flatbed 5 Dump 6 Concrete Mixer 7 Auto Transport 8 Garbage or Refuse 9 Other (List Below)		CDL TYPE ENDORS. CDL RESTRICTIONS HAZARDOUS MATERIAL PLACARD: Yes No SPILL: Yes No Name or 4 Digit Number from Diamond or Box 1 Digit Number from Bottom:	
NAME OF INVESTIGATING OFFICER (Please Print)		NUMBER		NAME OF POLICE AGENCY		O.R.I. NUMBER		
				Princeton City Police Department		WV0280300		
The data in this report reflects my best judgement and knowledge-						DATE OF COMPLETION		
INVESTIGATING OFFICER'S SIGNATURE:								

PHOTOS TAKEN: BY WHOM: ASSISTING OFFICER:

DRAW SCENE AS OBSERVED, INCLUDING ROADWAY LAYOUT, VEHICLE, PEDESTRIAN OR OBJECT STRUCK, TRAFFIC CONTROLS, SKIDMARKS, ETC.

DRAW ARROW POINTING NORTH IN CIRCLE

IMPORTANT: NUMBER THE VEHICLES ACCORDING TO THE VEHICLE NUMBERS ON THE FRONT PAGE.

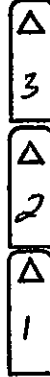


Scale: 1 inch = 20 feet

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R
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M

Rt 20
Athens Rd



Lilly Addition

NOT TO SCALE

DESCRIBE WHAT HAPPENED (Refer to Vehicles by Number)

Vehicles # 1, 2 & 3 were traveling north on Athens Road. Both driver # 2 & 3 had stopped in the traffic lane for stopped traffic.

Driver # 1 stated that he looked down for just a moment to look at his cellphone in doing so he struck vehicle # 2 on the rear. Vehicle # 2 then struck vehicle # 3 on the rear. Both vehicle # 1 & 2 had to be towed from the scene.

N
A
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V
E

07 19186

IV-3

DATE 10-8-07

TELECOMMUNICATOR TTH

DATE 10-8-07

[illegible]



Account No. 31415

SF-MD

FX

Questions? Contact Metro's WV DEPARTMENT.

Please Reply To:
Metropolitan Reporting Bureau
Box 926, William Penn Annex
Philadelphia, PA 19105-0926
Phone: (800) 245-6686
Fax No: (800) 343-9047
www.metroreporting.com
Email: report@metroreporting.com

OCT 11 2007

Request for a(n) AUTO ACCIDENT Report. Please return this form with report.

INSURED : [REDACTED]
DATE OF LOSS : 10/08/2007 Time: 3:55 PM
LOCATION : [REDACTED]
PRINCETON, , WV
REPORT NUMBER :
DRIVER : [REDACTED]
OTHER DRIVER :
CLAIM NUMBER : [REDACTED]
VEH. YEAR : 2005
MAKE : Forenza

POLICE DEPT. : PRINCETON PD
DESCRIPTION : AUTO ACCIDENT

☐ Unable to Locate Report With Information Given

☐ Loss Location Not In Our Jurisdiction. Try: _____

☐ Log Entry Only, No Report Written. Notes: _____

[] If there is a charge for this service, please enclose your bill with the report and our check will be issued promptly. 282



340076387



State Farm Insurance Companies

State Farm Insurance Companies
Centralized Total Loss Unit
PO Box 957
Frederick, MD 21705-0957

October 17, 2007

Name: [REDACTED]
Address: [REDACTED]
Princeton, WV [REDACTED]

Re: Claim Number [REDACTED]
Date of Loss: 10/8/2007
Our Insured: Wine
Veh: 2005 Suzuki Forenza EX VIN: KL5JJ56Z15K [REDACTED]

Dear [REDACTED] or [REDACTED]

We are providing you with our claim payment for the total loss of your vehicle. As discussed earlier, we will pay the Actual Cash Value of your vehicle, less any applicable deductible. The Actual Cash Value is determined by the market value, age, and condition of your vehicle at the time the loss occurred.

To assist us in determining Actual Cash Value of your vehicle, we are required by the West Virginia Insurance Commission to uniformly and routinely use one official used car guide. We have designated and used the NADA Official Used Car Guide-Eastern Edition

The amount payable to you was determined as follows:

Market/NADA Value	\$ 8700.00
Less: Prior Damage (if applicable)	-
Condition Adjustment	
Base Price/ACV	= 8700.00
Plus: Taxes	+ 435.00
License and title fees	+ 15.50
Less: Deductible (if applicable)	- 500.00
Payment to Lienholder (if applicable)	- 8650.50
Retained Salvage Value (if applicable)	-
Plus: Loss of Use (if applicable)	+
Net Amount Payable to You	\$ 0

The figures provided in your settlement are based on the premise you are purchasing a replacement vehicle and there will not be a lien holder on that vehicle. Please contact us if you finance a replacement vehicle as you may be entitled to reimbursement of fees in the amount of \$5.00 to file the new lien with the West Virginia Division of Motor Vehicles.

If you have any questions concerning this total loss settlement or any other aspects of your claim, please do not hesitate to contact us.

Sincerely,

A handwritten signature in black ink that reads "Bobby Cottle" followed by a stylized flourish.

Bobby Cottle
Claim Representative
Centralized Total Loss Unit,
1-888-613-3966 Team/Ext. 33
State Farm Automobile Insurance Company

10/15/2007 at 05:40 PM
24707

Job Number:

ESTIMATE OF RECORD

2005 SUZU FORENZA EX 4-2.0L-FI 4D SED BLACK Int:GRAY

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARS1426, CCC Data Date 09/01/2007, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216cg

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failure(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Ronald B. Fields, Chief
Correspondence Research Division
Enforcement

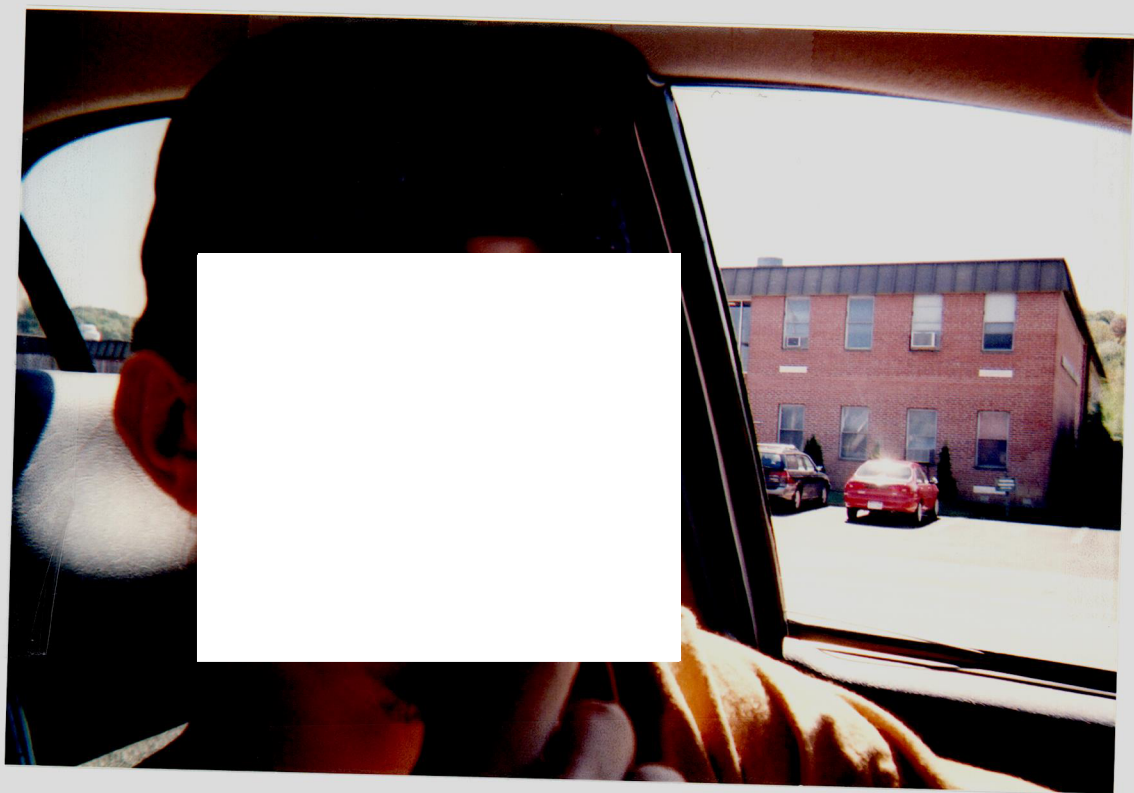
Enclosure: VOQ















THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).