U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2008 FEB 25 PM 3:03

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
11-OCT-2007	Reference No. 10205464

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
City SAN DIEGO	State CA	Zip Code [redacted]	Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date __/__/__

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1NXBR32E[redacted]	TOYOTA	COROLLA	2005

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
01-MAY-05	Toyota of El Cajon			No: Cylinders 4	Gas
Original Owner ☒	Dealer's City El Cajon, CA	State CA	Zip Code 92120		

Transmission Type			Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain UNKNOWN	060000 ENGINE AND ENGINE COOLING Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
08-OCT-2007	85000	70	Engine light came on, computer failed, shut down engine

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 TOYOTA COROLLA. WHILE DRIVING 70 MPH UP A SLIGHT HILL, THE VEHICLE SHUT OFF. THE VEHICLE CONTINUED TO LOSE POWER; HOWEVER, THE CONTACT WAS ABLE TO DRIVE TO THE EMERGENCY LANE. SHE ATTEMPTED TO RE-START THE VEHICLE AND IT FAILED TO START. THE VEHICLE WAS TOWED TO A REPAIR SHOP. AFTER THE VEHICLE WAS REPAIRED, THE VEHICLE STALLED AND SHUT OFF WHILE DRIVING FROM THE REPAIR FACILITY. THE VEHICLE WOULD NOT RESTART. THE VEHICLE WAS TOWED TO HER HOME. THE POWERTRAIN IS NOT AVAILABLE. ACCORDING TO A TSB THAT THE REPAIR SHOP FOUND, THE VEHICLE EXHIBITS A NO START CONDITION. THE CURRENT AND FAILURE MILEAGES WERE 85,000.

See the back >

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Toyota of San Diego replaced the computer for no charge for good of service, since I had been going there for maint. even though the warranty was past.

Toyota of San Diego 5910 Mission Gorge Rd
S.D. CA 92120-4406
phone # 619-280-4100

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

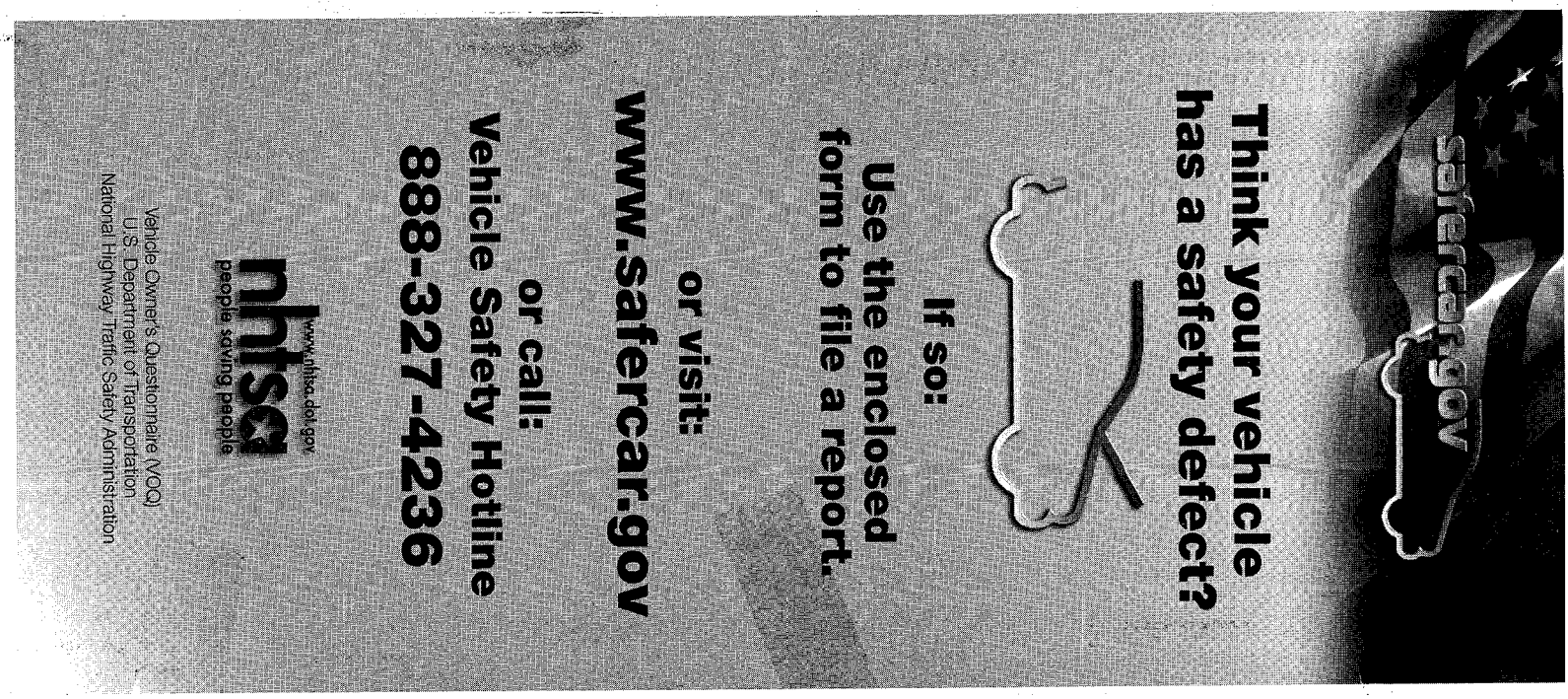
SAN DIEGO CA 921
19 FEB 2008 PM 3 L

"LET US DARE TO READ, THINK, SPEAK AND WRITE."
John Adams, 1783
powerofthepen.com

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

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