



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2007 DEC

FOR AGENCY USE ONLY 100148

Date Received

2 AM 11:54
11-OCT-2007

Repository []

Reference No.
10205453

OWNER INFORMATION (Type or Print)

Name

Address

City

RENO

State

NV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 10/18/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1HGCG5646

Make

HONDA

Model

ACCORD

Model Year

1998

Date Purchased
31-OCT-97

Dealer's Name and Telephone Number

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

[X]

Dealer's City

State

Zip Code

Transmission Type

[] Antilock Brakes

AUTOMATIC

[X] Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

116100 ELECTRICAL SYSTEM:IGNITION:SWITCH

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-OCT-2007

Failure Mileage
50000

Failure Speed
70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

[] Original Equipment
[] Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash

[] Yes [X] No

Fire

[] Yes [X] No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1998 HONDA ACCORD. WHILE THE CONTACT'S DAUGHTER WAS DRIVING 70 MPH, THE VEHICLE BEGAN TO LOSE POWER. AS SHE PULLED TO THE SHOULDER, THE VEHICLE RESET ITSELF AND REGAINED NORMAL ACCELERATION. THE IGNITION SWITCH WAS RECALLED ON SEPTEMBER 9, 2002 AND WAS REPLACED BY THE DEALER. FIVE YEARS LATER, IN OCTOBER OF 2007, THE IGNITION SWITCH FAILURE RECURRED. WHILE DRIVING TO THE DEALER REGARDING THE IGNITION FAILURE, THE VEHICLE STALLED. THE DEALER STATED THAT THE IGNITION SWITCH WAS THE CAUSE OF THE FAILURE AND THEY WILL NOT REPAIR IT A SECOND TIME. THE CURRENT MILEAGE WAS 98,000 AND FAILURE MILEAGE WAS 50,000.

recall

Please see attached info in envelope for a more accurate account

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Office of Defects Investigation (ODI)

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: **10205478**

Your Complaint Information

Consumer Information

Name : [REDACTED]
Org. Name :
Address : [REDACTED]
City, State, Zip : Reno, NV [REDACTED]
 USA
Daytime Phone : [REDACTED] **Ext :**
Evening Phone : [REDACTED] **Fax :** [REDACTED]
Email : [REDACTED]

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Complaint Information

Description : Follow up to phone complaint 10/11/07 3:50 PM PST. No reference number, told 4 to 6 weeks before I get form to review and another 4 to 6 weeks to review. I decide to use Website. I'm original owner of 1998 Honda Accord LX VIN 1HGCG5646WA [REDACTED] On 9/24/02 ignition switch was recalled as engine stops running when driving. Did not find recall on your Website, have copy if needed. Dealer is Bill Pearce 780 Kietzke Lane Reno NV 89502 Tel 775-789-7999 who completed warranty work on 10/12/02. Daughter owns car and moved to Las Vegas in August a few days later engine cut off at a Stop Sign. After talking with our mechanic he thought it might due to key chip as car started right up or one time occurrence it was 112 degrees. On 10/5/07 driving on the freeway engine turns off at 70 mph. Tries to pull over car recycles and starts. Spoke to our mechanic asks about ignition switch recall. Dealer confirms they replaced the part. Mechanic said its unlikely to be ignition switch if replaced. Daughter inquired with local mechanics who gave various solutions. I elect to retrieve car. She is a full-time student with 22 credits could not afford to be without car or spend time seeing if an unknown mechanic resolve. Driving back to Reno engine stops again. Going about 70 mph able to pull over. Drive home close to rode side. My mechanic works only on Honda and Toyota (own three Honda cars). He determines its ignition switch. Dealer confirms to him part was replaced. But had no record of part coming out of inventory and VIN was not punched for recall replacement. Dealer would not replace without charging (I can forward paper work on repair and other issues that occurred after they repair. Concern/complaint, if replaced why almost 5 yrs to date issue re-occurred. Is manufacturer part still defected? Have there been other consumer complaints? Odd original recall was 5 yrs from the date of purchase 10/31/97, have Invoice if needed.

Incident Date : 10/10/2007
Num. Failures : 3
Num. Deaths : 0
Num. Injured : 0
Referral Source : INTERNET
Fire : No
Property Damage : No
Crash : No
Police Report : No

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Vehicle Information

VIN : 1HGCG5646WA [REDACTED] **Purchase Date :** 10/31/1997
Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Year, Make and Model : 1998/HONDA/ACCORD **Original Owner :** Yes
of Cylinders : 4 **Trans. Type :** AUTOMATIC
Engine Size : 2.3L **VehicleDetails Usage :**
Cruise Control : Yes **Antilock Brakes :** No
Current Mileage : 98000 **Speed :** 70
Failure Mileage : 97500 **Powertrain :** FRONT WHEEL DRIVE
Body Style : 4-DOOR **Fuel System :** FUEL INJECTION
Fuel Type : GAS **Vehicle Type :** PASSENGER CAR

Vehicle Component Information

Component 1 : ELECTRICAL SYSTEM:IGNITION:SWITCH **OEM:** No

Vehicle Dealer Information

Dealer : 1
Name : Bill Pearce Courtsey Honda **Dealer Type :** SALES DEALER
Address : 780 Kietzke Lane
 Reno
 NV 89502
Dealer Phone: 775-789-7999 **Dealer Fax:**
Email:

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Equipment Information

Manufacturer : HONDA (AMERICAN HONDA MOTOR CO.)
Make : HONDA **Model :** TRAILER HARNESS KIT
Serial Number : **Purchase Date :**
Part Number : **Original Equipment :** No

**Location
in Vehicle:**

Description :

Equipment Component Information

Component 1: EQUIPMENT

Equipment Dealer Information

Dealer : 1

Name : Bill Pearce

Address1 : 780 Kietzke Lane

Reno
NV

Dealer Phone: 775-789-7999

Dealer Fax:

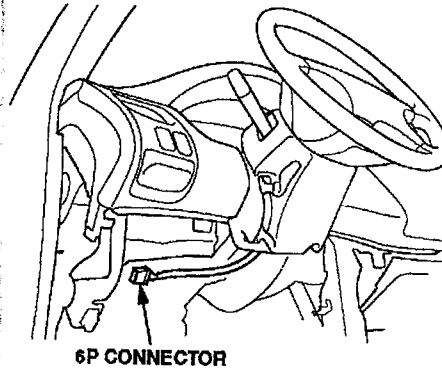
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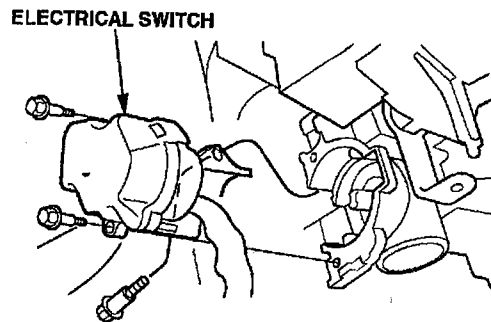
Vehicle: Recalls

Procedure B: 1998-99 Accords (L4 and V6)

1. Remove the dashboard lower cover (see page 20-54 of the 1995-02 Accord Service Manual).



2. Disconnect the ignition switch harness 6P connector from the driver's under-dash fuse/relay box.
3. Remove the steering column covers (see step 4 on page 17-25 of the service manual).
4. Note how the ignition (electrical) switch harness routes to the fuse box; you'll need to route the new switch harness the same way.
5. Make sure the ignition switch is turned to LOCK (0).



6. Remove the screw from the side of the electrical switch cover.
7. Remove the screws from the electrical switch, then remove and discard the switch and its harness.
8. Install the new electrical switch with the original screws and cover. Route its harness to the fuse box the same way the discarded harness was routed.
9. Connect the 6P connector.
10. Install the steering column covers and the dashboard lower cover.

Center-punch here.

1HGCG5XXXHXXXXXX

11. Center-punch a completion mark above the eighth character of the engine compartment VIN.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).