



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 DEC 12 AM 11:0

10-OCT-2007

Repository ☐

Reference No.

10205349

OWNER INFORMATION (Type or Print)

Name

Address

City

JAMESVILLE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4C4PH478265

Make

FOUR WINDS

Model

CHATEAU

Model Year

2005

Date Purchased
01-SEP-05

Dealer's Name and Telephone Number

COLONIAL RV SALES

1-800-889-2390

1-804-746-2390

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

MECHANICSVILLE

State

VA

Zip Code

2314

NA

NA

Transmission Type

NA

☐ Antilock Brakes

☐ Cruise Control

NA

Powertrain

NA

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
28-SEP-2007

Failure Mileage

APPROX
3300

Failure Speed

65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

TREDIT RADIAL TRAIL

Tire Model (Name or Number)

TREDIT

Tire Size (Example P215/65R15)

ST225/75R15

DOT No. (Example: DOTM19ABC036)

DOT 90 144 1D4204

☒ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE FRONT REAR

Tire Component Code

191000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

BELT SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FOUR WINDS CHATEAU. ON SEPTEMBER 28, 2007, WHILE DRIVING 60-65 MPH, THE REAR DRIVER SIDE TIRE BLEW OUT. ON OCTOBER 6, 2007, THE FRONT DRIVER SIDE TIRE BLEW OUT. THE REMAINING TWO TIRES HAD TO BE REPLACED BECAUSE THE BELT WAS VISIBLY HANGING FROM THE INSIDE OF THE TIRES. THE FAILURE DESTROYED ALL OF THE DRAINS UNDERNEATH THE VEHICLE AS WELL AS THE WIRING. THE CONTACT STILL HAS ONE OF THE TIRES. THE TIRE MAKE, MODEL, AND DOT NUMBER WERE UNAVAILABLE, HOWEVER, THE TIRE SIZE WAS ST225/75R15. THE TIRE FAILURE MILEAGE WAS 2,000. NO OTHER VEHICLE INFORMATION WAS AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

US Department
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11/11/07

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On our vacation to Charleston, South Carolina from Jamesville ,North Carolina on Sept. 28, 2007 traveling on I 95 S. just South of Florence the passenger side front tire on the camper we were pulling blew out. We stopped and put the spare tire on, got off the interstate bought a new tire for a spare and continued on secondary roads.

We spent a week in Charleston and left for home on Oct 6,2007. While on I 26 leaving Charleston the passenger in a truck passing us was pointing to our camper. We stopped and found the front tire on the driver side had a large knot on it. We changed it and got back on the highway. On I 95 just before we got to Santee the rear drivers side tire blew out. We got off in Santee and discovered it had destroyed the sewage drain and some of the wiring on the camper. We bought 2 tires replaced the blown tire and the remaining original tire and repaired the wiring, so we would have lights on the rear of the camper and came home. We still have one of the tires with the obvious broken belt showing.

The camper is a 2005 Chateau Made by Thor Industries

The Tires that were bad were "Radial Trail" ST225/75R15 DOT# HH id4204

The new tires cost Approx [REDACTED] we have receipts

I made the repairs.

Thank You
[REDACTED]