



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 OCT 31 PM 1:40
09-OCT-2007

Repository []

Reference No. 10205286

OWNER INFORMATION (Type or Print)

Name [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Address [Redacted]

Evening Telephone Number [Redacted]

City MARTINEZ State CA Zip Code 94553

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [Redacted] Date 10/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2NF52T [Redacted] Make PONTIAC Model GRAND AM Model Year 2001

Date Purchased 06-FEB-01 Dealer's Name and Telephone Number [Redacted] Engine: No: Cylinders 4 Fuel Type: Gas

Original Owner [X] Dealer's City Anaheim CA State CA Zip Code 94553

Transmission Type AUTOMATIC [X] Antilock Brakes [X] Cruise Control Powertrain FRONT WHEEL DRIVE Vehicle Component Code 091130 FUEL SYSTEM, OTHER:STORAGE:TANK ASSEMBLY:PRESSURE Multiple Failure: 100

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-AUG-2005 Failure Mileage 70000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted] DOT No. (Example: DOTM19ABC036) [Redacted] Original Equipment [] Prior Repair [] Failure Location: [Redacted] Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted] Seat Type: [Redacted] Installation System: [Redacted] Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No Fire [] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*CONTACT OWNS A 2001 PONTIAC GRAND AM. SHE NOTICED THAT THERE WAS A LEAK UNDER HER VEHICLE FOR A FEW YEARS. ON SEVERAL OCCASIONS THE DEALER WAS UNABLE TO FIND THE CAUSE OF THE LEAK. THE DEALER LATER STATED THAT THE LEAK WAS COMING FROM THE GAS TANK LINE AND IT WAS A FUEL LEAK. THEY ALSO TOLD HER THAT THERE WAS A RELATED RECALL; HOWEVER, HER VIN WAS NOT RELATED. THE CONTACT IS AWARE OF THE SAFETY RISK INVOLVED AND REQUEST THAT HER VIN IS A PART OF THE EXISTING NHTSA CAMPAIGN ID NUMBER 07E021000. THE DEALER INFORMATION IS NOT AVAILABLE. THE FAILURE MILEAGE WAS 70,000 AND THE CURRENT MILEAGE WAS 98,000.

The car has been at the dealership awaiting word back from GM - Corp - which says has a hard time contacting the dealership - The GM Refuse to they give me W 7156153185 - 2231

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216cg

As a result of your report to the Vehicle Safety Hotline (VSH), we have recorded that report on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the drivers door jam. It may also be listed on the dealer's repair invoices. When reporting a tire problem, the brand name, tire name and complete tire size should be included. If possible also provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

The Privacy Act prohibits our agency from identifying you to the manufacturer without your permission. If you wish to give us that permission, please mark the appropriate authorization box and sign the form to allow us to provide your name to the manufacturer. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicle or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.
Thank you for your cooperation.

Sincerely,

Ronald B. Fields, Chief
Correspondence Research Division
Enforcement

Enclosure: VOQ



GM Vehicle Inquiry System Summary

Home - Summary - Claim History - Vehicle Build - Vehicle Component - Delivery Information - Dealer Information -
Service Contract - Warranty Block - Branded Title

Help

*GM Cust. Assist.
800 - 222 - 1020*

VIN : 1G2NF52T5

VEHICLE INFORMATION

Merchandising Model :	2NF69 -2001 GRAND AM SE1 SEDAN	Warranty Start Date :	02/06/2001
BARS Order Type :	70 - RETAIL - STOCK		
Delivering Dealer :	MAZZEI PONTIAC-CADILLAC-BUICK-GMC TRUCK PO BOX 519 ANTIOCH, CA 94509-0051 (925) 757-5600	Selling Source :	16 - PONTIAC
		Site Code :	23234
		Business Associate Code :	116697
Service Contract :	No	Branded Title :	No
		Warranty Block :	No
		PDI Status :	Paid

REQUIRED FIELD ACTIONS

Type	Number	Description	Posted Date	Status
RC	03043	TURN SIGNALS/HAZARD WARNING FLASHERS INOPERATIVE	N/A	Closed

SERVICE INFORMATIONAL ITEMS

Vehicle Has No Current Record Of Outstanding Service Information

ON STAR AND XM SATELLITE RADIO INFORMATION

Vehicle Has No Associated On Star or XM Radio Information.

APPLICABLE WARRANTIES

Description	Effective Date	Effective Odometer	End Date	End Odometer
36/36000 BUMPER TO BUMPER	02/06/2001	58 miles	02/06/2004	36058 miles
72/100000 SHEET METAL COVERAGE RUST THROUGH	02/06/2001	58 miles	02/06/2007	100058 miles
96/80000 FEDERAL EMISSION CATALYTIC CONV. AND PCM	02/06/2001	58 miles	02/06/2009	80058 miles
36/50000 CALIFORNIA EMISSIONS	02/06/2001	58 miles	02/06/2004	50058 miles
84/70000 CALIFORNIA SELECT COMPONENT	02/06/2001	58 miles	02/06/2008	70058 miles

CLAIM HISTORY

R.O Date	R.O	Type	Labor Operation	Odometer
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71-561539815-22331
Gm Reference (#) Shipped made - PAWLO/2/2007

7-866-498-7

	Number			Reading
05/25/2005	085251	#	V1051 - 03043- REPLACE HAZARD WARING SWITCH	81406 miles
06/06/2001	034446	#	R0951 - SPEAKER, RADIO - REAR DOOR - LEFT - REPLACE	6424 miles
04/10/2001	032566	#	B7570 - MOLDING, WINDSHIELD SIDE PILLAR REVEAL - RIGHT - R&R OR RE	3055 miles
03/02/2001	031332	#	N0528 - BULBS, LAMP - EXTERIOR - REPLACE	1316 miles
03/02/2001	031332	#	N3615 - BLADE WIPER RPL	1316 miles
10/03/2000	A45506	I	Z7000 - PRE-DELIVERY INSPECTION - BASE TIME	0 miles

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Car Research Topics

- New Cars
- Used Cars
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- Car Reviews
- Car Photos
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- Car Pricing
- Car Rebates
- Crash Tests
- Car Specifications
- Car Dealers
- Auto Repair
- Auto News
- Gas Prices
- Auto Insurance

- New Car Quote
- Used Cars
- Auto Loans



Used CAR RESEARCH

2001 Pontiac Grand AM Recalls & Problems

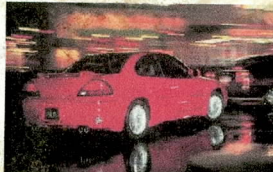
Read 2001 Pontiac Grand AM recall reports, with detailed explanations of the car defects, problems, and solutions from the manufacturer. Don't wait until the worst case scenario has happened! Be sure to check the latest 2001 Pontiac Grand AM recalls on a regular basis.

2001 Pontiac Grand AM

Select a Category

Classifieds | Photos | Pricing | Specifications | Crash Tests | Recalls

GT Coupe



Trim Level Snapshot

[change vehicle](#)

MSRP: N/A - N/A
Body Styles: 4-Dr Sedan, 2-Dr Coupe
Engines: 2.4L L4, 3.4L V6
Transmissions: 4 Speed Automatic, 5 Speed Manual
Drivetrains: Front Wheel Drive

2001 Pontiac Grand AM Recalls

NHTSA Campaign ID Number: 07E021000 - [Hide Details](#)

2001 PONTIAC GRAND AM FUEL SYSTEM, OTHER:STORAGE:TANK ASSEMBLY:PRESSURE RELIEF DEVICES

Recall Date: 03/12/2007

Summary:

CERTAIN DELPHI FUEL PRESSURE REGULATORS, P/NOS. FP10020-11B1, FP10026-11B1, AND FP10027-11B1, SOLD AFTER JANUARY 9, 2007, AS AFTERMARKET EQUIPMENT FOR VARIOUS PASSENGER VEHICLES LISTED ABOVE. THE UNIVERSAL PRESSURE REGULATORS (UPR) WERE PRODUCED WITHOUT AN O'RING AND RETAINER.

Consequence:

FUEL MAY LEAK, POSSIBLY RESULTING IN A FIRE.

Remedy:

DELPHI WILL NOTIFY OWNERS AND REPLACE THE UPR FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING MARCH 2007. OWNERS CAN CONTACT DELPHI AT 877-411-8770.

Potential Units Affected: 742

Notes: PONTIAC GRAND AM

NHTSA Campaign ID Number: 03V250000 - [Get Details](#)

Recall Date: 07/15/2003

Components: EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL
Units Affected: 1707825

NHTSA Campaign ID Number: 03V327000 - [Get Details](#)

Recall Date: 08/28/2003

Components: EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS:SWITCH
Units Affected: 670740

NHTSA Campaign ID Number: 00V372000 - [Get Details](#)

Recall Date: 11/13/2000

Components: POWER TRAIN:MANUAL TRANSMISSION
Units Affected: 216

NHTSA Campaign ID Number: 06E064000 - [Hide Details](#)

2001 PONTIAC GRAND AM EXTERIOR LIGHTING

Recall Date: 07/17/2006

Summary:

CERTAIN TRADESONIC COMBINATION LAMPS SOLD AS REPLACEMENT LAMPS FOR USE ON THE ABOVE LISTED PASSENGER VEHICLES. COMBINATION LAMPS NOT EQUIPPED WITH AMBER SIDE REFLECTORS FAIL TO CONFORM WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT.

Consequence:

LACK OF AMBER SIDE REFLECTORS IN THE LAMPS WILL DECREASE LIGHTING VISIBILITY TO OTHER DRIVERS AND MAY POSSIBLY RESULT IN A VEHICLE CRASH.

TIME'S UP OCT. 1

[REQUEST A QUOTE >>](#)

[FIND A VEHICLE >>](#)

[BUILD & PRICE >>](#)

[EMAIL SIGN-UP >>](#)

Car Dealer Locator

Pontiac

Select Model

Enter Zip

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).