



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 NOV 14 PM 1:45  
09-OCT-2007

Repository

Reference No.  
10205283

**OWNER INFORMATION (Type or Print)**

Name

Address

City

State CT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide your information to the manufacturer of your vehicle?  
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner

YES  NO

Date 11/11/2007

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GCHK23617F

Make  
CHEVROLET

Model  
SILVERADO 2500

Model Year  
2007

Date Purchased  
09-MAY-07

Dealer's Name and Telephone Number

Balise Chevrolet 413-734-6471

Engine:

No: Cylinders 8

Fuel Type:

Gas  
Diesel

Original Owner

Dealer's City

Springfield

State

MA.

Zip Code

01101

Transmission Type

Antilock Brakes

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

AUTOMATIC

Cruise Control

Multiple Failure: 12

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
01-JUN-2007

Failure Mileage  
500

Failure Speed  
30

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2007 CHEVROLET SILVERADO 2500. THE CONTACT PURCHASED THE VEHICLE WITH AN INTEGRATED BRAKE CONTROLLER THAT IS USED FOR HAULING A TRAILER WITH BRAKES. WHEN HE APPLIES THE BRAKES IN HIS VEHICLE, THE BRAKES ON THE TRAILER ARE SUPPOSED TO ILLUMINATE SIMULTANEOUSLY. HOWEVER, THIS IS NOT THE CASE. WHILE HAULING A CAMPER AT 30 MPH, EACH TIME THE CONTACT APPLIED THE BRAKES, THE TRAILER WOULD PUSH THE VEHICLE FORWARD, NEARLY CAUSING A REAR END CRASH. THE VEHICLE WAS TAKEN TO THE DEALER APPROXIMATELY 3 TIMES. THE FIRST TIME, THE DEALER STATED THAT THEY COULD NOT DIAGNOSE THE FAILURE BECAUSE THE SYSTEM WAS BRAND NEW. THE SECOND TIME, THE CONTACT SPOKE WITH THE SERVICE MANAGER AND WAS INFORMED THAT THEY NEEDED THE PROPER TOOLS TO DIAGNOSE THE FAILURE. THE THIRD TIME, THEY INSPECTED THE VEHICLE AND STATED THAT THE VEHICLE WAS SUPPOSED TO HAVE A 2.5 SECOND DELAY FROM WHEN HE ELECTRONICALLY APPLIED THE BRAKES IN THE VEHICLE TO THE TIME THAT IT REACHED THE TRAILER. THE CONTACT STATED THAT IT FELT MORE LIKE A 3.5 SECOND DELAY. THE FAILURE MILEAGE WAS BETWEEN 500-1000 AND THE CURRENT MILEAGE WAS 8,606.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.