



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236) 2008 JAN 24 PM 12:46
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

09-OCT-2007

Reference No.
10205270

OWNER INFORMATION (Type or Print)

Name

Address

City NESCONSET

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/24/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5B4MP67G133

Make
WORKHORSE

Model
W20

Model Year
2003

Date Purchased
20-JUN-04

Dealer's Name and Telephone Number

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
034510 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-OCT-2007

Failure Mileage
15100

Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 DAMON WORKHORSE (NA). WHILE DRIVING 30 MPH, THE CONTACT WAS FLAGGED DOWN BY ANOTHER MOTORIST AND ADVISED TO PULL OVER. ONCE HE PULLED OFF THE ROAD, HE DISCOVERED THAT THE BRAKES FAILED. HE STOPPED THE VEHICLE WITH THE EMERGENCY BRAKE. THE VEHICLE WAS TOWED TO HIS RESIDENCE. WHEN THE WHEELS WERE REMOVED FROM THE VEHICLE, THE BRAKE SHOES WERE FINE, HOWEVER, THE LEFT REAR WHEEL OVERHEATED AND CAUSED THE CALIPER TO BOIL THE BRAKE FLUID. HE WAS INFORMED THAT THE CALIPERS AND BRAKE ROTORS NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE 15,100.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This incident could have easily caused a brake fire if not caught in time. Only the left rear brake rotor was overheated. The other wheels were slightly warm to the touch. There was no excessive braking prior to this incident. All caliper pins have been Lubed and inspected as per workhorse maintenance. The rotor also shows signs of light cracking. The boiling of the brake fluid lead to a complete braking failure. There was no braking ability from the service brakes. The emergency brake works off of the driveshaft, which helped stop the vehicle. I will not drive this vehicle again until a satisfactory answer to this problem has been made.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Thank you

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

LONG ISLAND NY 117

16 JAN 2008 PM 5 L

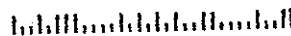


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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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