



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2007 OCT 23
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

7:29
09-OCT-2007

Reference No.
10205230

OWNER INFORMATION (Type or Print)

Name

Address

City BOINTON BEACH

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5NPEU46F86H

Make
HYUNDAI

Model
SONATA

Model Year
2006

Date Purchased
01-MAY-06

Dealer's Name and Telephone Number

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
022000 SUSPENSION:REAR

Multiple Failure: 6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-APR-2007

Failure Mileage
12000

Failure Speed
20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 HYUNDAI SONATA. WHILE DRIVING 20 MPH, HE HEARD A LOUD BANGING NOISE COMING FROM THE REAR OF THE VEHICLE. THE CONTACT STATED THAT THE NOISE WAS LOUDER WHILE MAKING A TURN WITH A PASSENGER SEATED IN THE REAR. THE DEALER INSPECTED THE VEHICLE ON TWO OCCASIONS; THE FIRST TIME THEY WERE UNABLE TO DIAGNOSE THE FAILURE AND THE SECOND TIME THE DEALER ADJUSTED THE REAR SUSPENSION. THE SUSPENSION ADJUSTMENT FAILED TO SOLVE THE FAILURE. AS OF OCTOBER 9, 2007, THE DEALER HAD NOT REPAIRED THE VEHICLE. THE FAILURE MILEAGE WAS 12,000 AND THE CURRENT MILEAGE WAS 16,997.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

October 17, 2007

National Highway Traffic Safety Administration
Office of Defects Investigations, NVS-210
Washington D.C. 20590

RE: [REDACTED]
BOYNTON BEACH, FL [REDACTED]
VEHICLE: HYUNDAI SONATA 2006
CONTACT [REDACTED] - CELL
[REDACTED] - HOME

To whom it may concern:

Enclosed please find a copy of my invoices with description of repairs to support the fact that I had my car in with two Hyundai Dealers in Florida for repair of the described problem on your VOQ form for more than three visits. Each time we brought the car in for the noise coming from the right rear area of the vehicle we received different excuses and different attempts at repairs and finally we were told there was a manufacturer's design in the trunk to the trim of the back of the seat that was unable to be modified. The noise still persists when someone is sitting in the right rear passenger seat and while making a turn with the vehicle.

Thanking you in advance for your immediate attention to this matter.

Sincerely,

[REDACTED]

Encl.:

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).