



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 OCT 24 AM 8:18
05-OCT-2007

Repository ☐

Reference No.
10205076

OWNER INFORMATION (Type or Print)

Name

Address

City

BRONX

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please print your name and address to the vehicle manufacturer.
Signature of Owner _____ Date 10/19/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

VIN 4T1BE46K97U

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased
27-JUN-07

Dealer's Name and Telephone Number
WESTCHESTER TOYOTA

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner
☒

Dealer's City
WESTCHESTER

State
NY

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code

181000 VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-JUL-2007

Failure Mileage
10

Failure Speed
30-35

TRANSMISSION
DRIVE-BY WIRE SYSTEM.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHILE DRIVING 30 MPH AND MERGING IN TRAFFIC, THE VEHICLE HESITATED FOR A COUPLE OF SECONDS BEFORE IT ACCELERATED. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY REPROGRAMMED THE COMPUTER, HOWEVER, THIS DID NOT CORRECT THE FAILURE. THE VIN WAS UNKNOWN. THE CURRENT MILEAGE WAS 2,500 AND FAILURE MILEAGE WAS 10.

VIN: 4T1BE46K97U

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Oct 18/2007 merging in traffic at 72nd Street
to HH. Pkway - dangerous hesitation occurred. Car
refuse to accelerate past 25-30 miles until
suddenly lurched forward in which core braces
had to be applied to avoid near collision.
Car mileage 3103. was repaired on 10/12/2007
at Parkway Toyota tel [REDACTED]
Job # 93862.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



To Whom it May Concern:

On Thursday October 18, 2007 while merging in traffic at the 72nd Street entrance to HH Pkway the car (Toyota Camry 2007, VIN 4T1BE46K97U [REDACTED]) experienced a significant, possibly dangerous, hesitation before accelerating. Basically, for 2-3 seconds the car refused to accelerate past 25-30 mph until it suddenly lurched forward in which case the breaks had to be applied to avoid a near collision with the car in front. The car was bought in July of 2007; the problem was first reported when the car still had less than 20 miles. The last service of the car was done at Parkway Toyota on October 12, 2007 (at 2773 miles) when the problem was not taken care of and still persists. Upon contact with a representative from Toyota, I was assured that this hesitation was intentional with the ultimate goal of possible fuel efficiency through the transmission system. However, as witnessed many times this comes at the expense of safety.

Sincerely, [REDACTED]

10/19/07 [REDACTED]