



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

2007 OCT 12 PM 1:47

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
Clear Lake, MN [REDACTED]

NVS-216 aae
Ref # 10205012

Dear Mr. [REDACTED]

Thank you for your correspondence dated September 27, 2007, concerning your motor home recall. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on October 3, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

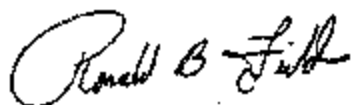
We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or recall inadequacy is warranted.

The information you provided has been entered into our database and will be reviewed. It will be considered with other reports to identify any inadequacies of the recall campaigns that may require our attention. Also, we notified Ford Motor Company of the difficulty you're experiencing in having the safety-related corrective action performed on your motor home due to no parts. Please continue to work with Ford Motor Company. NHTSA recommends you follow the procedures described by the dealership and the safety recall notice for the disconnection of the speed control deactivation switch until the parts become available for your safety. The parts availability is projected to be in late October/November 2007.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in cursive script that reads "Ronald B. Fields".

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement