

9-27-07

CL-10205012-3615

2007 OCT -3 PM 12:14

2007 OCT -2 PM 2:25

Clear Lake, Mn.

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave. SE
Washington, D.C. 20590

Complaint about Ford Motor Co. recall on my motor home.
Vehicle ID # 1FCNF53S52C [REDACTED] 05S28

A recall letter sent to me about a Speed control deactivation switch (SCDS) posing a risk of a underhood fire.

I have contacted Ford dealer in St. Cloud, Mn. 9-10-07 and was told on back order but would call when they come in!

Now, two weeks later I called in and they say will not be in until December??? We travel in our motorhome every month and enjoy the use of the speed control. They say they can disconnect speed control, but, I use it all the time and told them I need it fixed and not disconnected.

We purchased in 2003 and have over 36,000 miles on unit and intend to continue to travel with speed control.

Sincerely,

[REDACTED]

AA
10/15/07
ED