



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 31, 2007

The Honorable Peter T. King
Member, U.S. House of Representatives
1003 Park Boulevard
Massapequa Park, NY 11762

NVS-216 nlm
Ref. # 10204926

Dear Congressman King:

Thank you for your correspondence dated September 17 on behalf of your constituent, Ms. [REDACTED]. Ms. [REDACTED] contacted you regarding her concerns with the safety of her model year (MY) 2007 Chevrolet Suburban. Your correspondence was received on September 28.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided on behalf of Ms. [REDACTED]. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect is warranted.

We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to transmission slipping problems in MY 2007 Chevrolet Suburban vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. However, NHTSA is aware of a Technical Service Bulletin (TSB) (copy enclosed) concerning transmission slipping in certain MY 2007 Chevrolet Suburban vehicles. The issuance of a TSB does not necessarily reflect the existence of a safety-related defect in accordance with the National Traffic and Motor Vehicle Safety Act. Neither Chevrolet nor NHTSA has determined that the vehicles in question contain such a defect. Therefore, NHTSA cannot require Chevrolet to perform the



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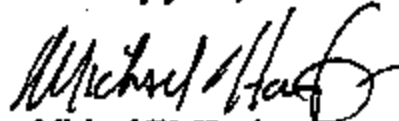
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corrective action described in the TSB on your vehicle at no cost to you. Please contact your local Chevrolet dealer at 1-800-222-1020 for further details and have your make, model, model year, and vehicle identification number available for their information.

The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. Additionally, automobile fuel consumption problems concerning a particular vehicle do not fall under our jurisdiction.

I hope this information is helpful. If you have any questions, please contact Mr. Ronald L. Medford, Senior Associate Administrator for Vehicle Safety, at (202) 366-9700.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Michael W. Harrington". The signature is fluid and cursive, with a large loop at the end.

Michael W. Harrington
Director of External Affairs

Enclosure:

cc: Washington Office