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TRAFFIC...

September 19, 2007

National Highway Traffic Safety Administration  
U.S. Department Of Transportation  
Washington, D.C. 20590

Gentlemen:

I would like to make you aware of a very real safety issue with my 2004 Impala that has 22,070 miles on it. My wife had been driving it on Interest 70 here in the St. Louis area and after exiting the Interstate drove about a mile when all of the sudden the car would not steer. She weights about 120 lbs but could not stop the car except by turning the wheels and hitting a curb at slow speed. She restarted the car and went about another mile and it did it again.

She got the car home and after telling me the story, I took the car in our subdivision for a test ride and it did it again. It was losing it's Power Steering but when the car was restarted, it would have power restored and be easy to drive again.

I took it to my mechanic and he told me to take it to a dealer as there were numerous letters from General Motors about this problem. It suppose to be a Speed Sensor for Electric Assist located in the Steering Column. Had this happen to her on the Interstate and she was involved in a major accident because she could not steer the car, I would be talking to a lawyer now instead of writing this letter. If you have received similar complaints, I would hope you would insist that General Motors RECALL the cars that use this Sensor and have them replaced. I'm not happy about paying [redacted] for a repair of another sensor that had to be replaced on a car with this low mileage. Even though the Impala is 3 1/2 years old, it was my dad's and he passed away at 93 this year, so that car was not abused in any way.

Thank you for your help in this matter and you can get all of the VIN information you might need from the copy of the attached bill from the dealer.

Cordially,

[redacted]  
St. Peters, MO [redacted]  
[redacted]

CC: Chevrolet Customer Assistance Center Detroit, MI  
Lou Fuchs Chevrolet St. Peters, MO

MC  
09/24/07  
KLS

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**