



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 OCT 15 AM 11:12

1200 New Jersey Avenue SE
Washington, DC 20590



Hedgesville, WV [REDACTED]

NVS-216 et
Ref. No. 10204893

Dear Ms. [REDACTED]:

Thank you for your email correspondence concerning your model year 2003 Jeep Liberty vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on September 25, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Regarding the difficulty you are experiencing having safety-related repairs to your vehicle, you may consider contacting the following Jeep dealership to schedule the safety-related corrective action:

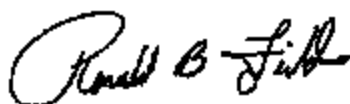
Miller's Chrysler Jeep
48 Kelly Island Road
Martinsburg, WV 25401

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent part.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement