

CL-10201893-8336

[REDACTED]

From: [REDACTED]
Sent: Tuesday, September 25, 2007 9:20 AM
To: [REDACTED]
Subject: FW: 2003 Jeep safety recall

complaint

From: [REDACTED]
Sent: Monday, September 24, 2007 3:58 PM
To: [REDACTED]
Subject: FW: 2003 Jeep safety recall

[REDACTED]

From: Test, Crash <NHTSA>
Sent: Monday, September 24, 2007 3:55 PM
To: [REDACTED]
Subject: 2003 Jeep safety recall

Hello [REDACTED]

Could you please see if you could help answer this consumer's email question at your earliest convenience?

[REDACTED]

Thank you very much,
[REDACTED]

I have received another notice, safety recall f23- lower ball joints for my 2003 Jeep Liberty. I have contacted my local Jeep dealer/service department twice about setting up on appointment to get the parts replaced. The dealer tells me they are unable to replace the parts because DaimlerChrysler has not issued out enough replacement parts. The first time I contacted the dealer was in

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2006, and then again in August of this year. Can you tell me why the hold up on getting the parts?

[REDACTED]

[REDACTED]

[REDACTED]

Hedgesville, WV [REDACTED]