



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

2007 OCT 23 AM 10:34

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]

Helotes, TX [REDACTED]

NVS-216 nlm
Ref. # 10204874

Dear Mr. and Mrs. [REDACTED]:

Thank you for your correspondence dated September 15, 2007, concerning your model year (MY) 2005 Buick Lacrosse. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on September 24, 2007. We regret any inconvenience our delay in responding may have caused you.

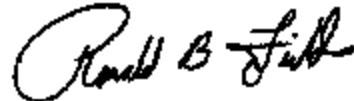
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to instrument panel lights and power steering problems in MY 2005 Buick Lacrosse vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. A brochure explaining the investigation process is enclosed for your information; or you may visit our website at: <http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallprocess.cfm>.



Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,



Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure:
Motor Vehicle Defect and Recall Campaigns Brochure