



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100381

Date Received

Repository ☐

2007 OCT -9 AM 9:53
24-SEP-2007

Reference No.
10204869

OWNER INFORMATION (Type or Print)

Name

Address

City

MOHRSVILLE

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an _____ name or address to the vehicle manufacturer.
Signature of Owner _____ Date 9/28/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4YDT25R214

Make

KEYSTONE

Model

OUTBACK

Model Year

2004

Date Purchased

15-JUL-04

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

04-SEP-2007

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

HK

Tire Model (Name or Number)

S400

Tire Size (Example P215/65R15)

T115/70D15

DOT No. (Example: DOTM9ABC036)

HF5024

☒ Original Equipment

☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code

190000 TIRES

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 KEYSTONE OUTBACK RV. THE TIRE BRAND IS DURO, HWA-FONG RUBBER INDUSTRIAL COMPANY LTD IS THE MANUFACTURER. THE TIRE SIZE WAS T115/70D15. 25RSS IS THE MODEL NUMBER. THE RV DOESN'T HAVE A MOTOR. THE CONTACT OBSERVED THAT THE TREAD IS SEPARATING ON ALL 4 OF HIS TIRES, THE FRONT PASSENGER AND DRIVER AND THE REAR DRIVER AND PASSENGER TIRES. THE ESTIMATED COST TO REPLACE THEM IS _____ PER TIRE. THESE ARE THE ORIGINAL TIRES WHEN THE RV WAS PURCHASED. THE DEALER ADVISED THE OWNER TO SPEAK WITH THE TIRE MANUFACTURER. THE MANUFACTURER ADVISED HIM TO EMAIL PHOTOS OF THE TIRES AND THEY WOULD COMPENSATE HIM FOR HALF OF THE COST. THE CONTACT WANTS THE MANUFACTURER TO REIMBURSE HIM FOR 4 NEW TIRES, INCLUDING THE SPARE. THE CURRENT APPROXIMATE TIRE MILEAGE WAS 850 AND THE FAILURE MILEAGE WAS 450.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



中文网站

[Home](#)

[Corporate](#)

[Products](#)

[Distributors](#)

[Catalog Request](#)

[Contact Us](#)



Contact Us

Duro Tire
14290 Lochridge Blvd.
Covington, GA 30014
Telephone: 770.788.2060
Toll Free: 866.788.2060
Fax: 770.788.2099
E-mail: Service@durotire.com

To send a message via the Internet, please fill out the following form completely, as we will need all of the information to respond to your inquiry.





7/21/2007



△ TMA