



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10204792

2007 DEC 12 PM 12:22
03-OCT-2007

OWNER INFORMATION (Type or Print)

Name

Address

City

MORGAN

State UT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/9/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

1FTSW31F32

DRD

F350 SUPER DUTY

2002

Date Purchased
01-OCT-02

Dealer's Name and Telephone Number

ED Kowley Ford (801)776-4201

Engine:

Fuel Type:

No: Cylinders

Diesel

Original Owner

☒

Dealer's City

LAYTON

State

Zip Code

UT

84041

7.3

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

AUTOMATIC

☒ Cruise Control

4 WHEEL DRIVE

112000 ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATC

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
30-SEP-2007

Failure Mileage
80000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Fire

☐ Yes ☒ No

☒ Yes ☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 FORD F350 SUPER DUTY. THE CONTACT STATED THAT SMOKE AND FLAMES BILLOWED FROM THE HOOD OF THE VEHICLE. THE WIRING FROM THE ALTERNATOR WAS COMPLETELY BURNT. THE DEALER STATED THAT THE WIRING FAILED AND THEY MADE REPAIRS, HOWEVER, THE FIRE RECURRED. THE VIN, ENGINE SIZE, AND NUMBER OF CYLINDERS WERE UNAVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE 80,000.

The 1st failure was at Lake Tahoe, California - The Ford dealership repaired it there.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.