



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT 2007 OCT 24
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received AM 8:03 03-OCT-2007	Repository <input type="checkbox"/>
Reference No. 10204744	

OWNER INFORMATION (Type or Print)

Name			
Address			
City PEWAUKEE	State WI	Zip Code	

Daytime Telephone Number	E-mail Address
Evening Telephone Number	

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4GW58N14C		Make JEEP	Model GRAND CHEROKEE	Model Year 2004
Date Purchased 01-JUN-05	Dealer's Name and Telephone Number		Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type AUTOMATIC	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain ALL WHEEL DRIVE	Vehicle Component Code 353600 EQUIPMENT:ELECTRICAL:AIR CONDITIONER	
Multiple Failure: 9				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-APR-2007	Failure Mileage 48000	Failure Speed 0	
---------------------------------	--------------------------	--------------------	--

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE VEHICLE IS EQUIPPED WITH A DUAL CONTROL A/C, WHICH ALLOWS THE DRIVER AND PASSENGER TO CONTROL THE TEMPERATURE ON THEIR OWN SIDE OF THE VEHICLE. THE CONTACT STATED THAT THE BLEND DOOR ON THE FRONT PASSENGER SIDE WAS DEFECTIVE. THE DOOR PREVENTS HEAT FROM ENTERING AND CAUSES THE DEFROSTER TO WORK ONLY ON THE DRIVER SIDE OF THE VEHICLE. SHE TOOK THE VEHICLE TO A REPAIR SHOP AND WAS INFORMED THAT THE FAILURE WAS DUE TO A FAULTY BLEND DOOR. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 48,000 AND CURRENT MILEAGE WAS 52,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.