



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 DEC 12 AM 10:16
02-OCT-2007

Reference No.
10204641

OWNER INFORMATION (Type or Print)

Name

Address

City

WEST MINISTER

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of [redacted] name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 10/8/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1ND52J7Y [redacted]

Make

CHEVROLET

Model

MALIBU

Model Year

2000

Date Purchased
01-AUG-02

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

Baltimore

State

MD

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

127200 EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS:

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-SEP-2007

Failure Mileage
70000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 CHEVROLET MALIBU. THE CONTACT STATED THAT THE TURN SIGNALS WORKED INTERMITTENTLY. THE BULBS WERE REPLACED, HOWEVER, THE FAILURE STILL OCCURRED. THE MANUFACTURER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 03V327000 (EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS:SWITCH). THE CURRENT AND FAILURE MILEAGES WERE 70,000.

Please see reverse & attached.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The left & right turn signals began noticeable intermittent operation, on or about the end of August 2007. At this time my wife reported the problem to me. After driving the car for more than a week the problem occurred almost every other time, most noticeably at night and/or during my 4-hour commute (one-way) to work or back. I have replaced all lamps associated with the turn signals. The problem continues. I very nearly got into a high-speed accident while

ATTACH ADDITIONAL SHEETS IF NECESSARY

See attach
Sheet

U.S. Department
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**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BALTIMORE MD 212

10 OCT 2007 PM 12 1

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IN THE
UNITED STATES

BUSINESS REPLY MAIL

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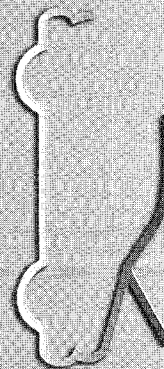
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590-9999



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VQO)
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National Highway Traffic Safety Administration



10 Oct 2007

Description of Incident(s) continues

- changing lanes on the interstate because I had not noticed after engaging the signal that it did not come on. At about the same time another vehicle making an unsignaled lane change - also in the same lane, very nearly caught my vehicle in the rear.

I have found that when the turn signals don't work, the way that we used the car is 'shut off' for a while (i.e. parked) or if I engage my hazard lights switch for a few seconds, then disengage same. This seems to re-establish the circuit for the turn signals.

I then went on-line looking for schematic drawings of the turn signal circuit when I came across the gas-mentioned recall. I called GM and was politely told that while the year, make & model of the recall is accurate, that their recall only affects certain VIN's of which my vehicle fell outside of. This is despite the fact that their own description of the current problem is exactly that being experienced by my vehicle over →

Moreover the date of their recall was a few years later than the year of the car's manufacture.

We purchased the car used and never received a warning or recall notice. Sometime until we moved from Baltimore to our present residence in Westminster in 2004, this vehicle had ~~been~~ ^{been} 50 miles per week use. Now with my 90 mile (on-avg) commute the problem has more time to manifest itself as it is now beginning to do.

One last note. I have noticed that colder evenings & mornings seem to increase the chance of turn-signal failure.

[REDACTED]

10 Oct. 2007