



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10204304

2007 OCT 24 AM 8:05
27-SEP-2007

OWNER INFORMATION (Type or Print)

Name

Address

City

REDMOND

State

OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner Date 10/27/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDKKB20U77

Make

TOYOTA

Model

PRIUS

Model Year

2007

Date Purchased
05-MAY-07

Dealer's Name and Telephone Number

541-382-4040
DAVE HOLT, INC (TOYOTA-SCION OF BEND)

Engine:

No: Cylinders 16 (?)

Fuel Type:

Gas

Original Owner

☒

Dealer's City

BEND

State

OR

Zip Code

97001

HYBRID 4 CYLINDER

Transmission Type

☒ Antilock Brakes

Powertrain

FRONT WHEEL DRIVE

AUTOMATIC

☒ Cruise Control

Vehicle Component Code

353400 EQUIPMENT:ELECTRICAL:RADIO/TAPE DECK/CD ETC.

Multiple Failure: 150 (?) DON'T KNOW THIS CODE

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

05-MAY-2007

Failure Mileage

12500

Failure Speed

10 (?)

CD TRACK INFORMATION GRAYS-OUT > 1 OR 2 MPH &
BECOMES VISIBLE/ACCESSIBLE < 1 OR 2 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 TOYOTA PRIUS. WHILE DRIVING 10 MPH, THE CD TRACK MENU WOULD NOT DISPLAY, HOWEVER, THE DISC CHANGER COULD BE LOADED AND RADIO CHANNELS COULD BE ADJUSTED. THE DEALER STATED THAT THE VISIBILITY OF THE MENU WAS HIDDEN BECAUSE NHTSA STATED THAT VIEWING THE MENU WHILE DRIVING WAS A SAFETY RISK. THE CURRENT MILEAGE WAS 5,600 AND FAILURE MILEAGE WAS 5, FIRST NOTICED AT 12. AS AN EXPERIENCED DRIVER OF OVER 45 YEARS I AM WELL AWARE OF VARIOUS DISTRACTIONS PRESENTED THE DRIVER AND HOW THEY CAN LEAD TO ACCIDENTS. IT IS ABSURD THAT CD TRACK DATA ALL IS GRAYED OUT WHILE CAR IS MOVING BUT RADIO, HEATER/AIR CONDITIONING, LIGHTING CONTROL, GAS MILEAGE/ENGINE & BATTERY PERFORMANCE, AND AUDIO CONTROLS ARE ALL AVAILABLE TO DISTRACT A DRIVER. ALL PANEL DISPLAY FUNCTIONS ARE GRAYED OUT - ELSEWHERE!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE WHOLE POINT OF THIS REPORT IS HOW ABSURD IT WAS OF YOU AND/OR TOYOTA TO GRAY OUT ACCESS TO CD TRACK INFORMATION ALONE WHILE ALLOWING ALL THE OTHER DISTRACTING DISPLAY FUNCTIONS. IF YOU WANT TO KEEP DRIVERS EYES ON THE ROAD THIS ENTIRE PANEL S/B GRAYED OUT WHILE MOVING OR ACCESSIBLE TO FRONT PASSENGERS ONLY. YOU WON'T DO THAT SO PLEASE REMOVE THE RESTRICTION TO DISPLAY CD TRACK INFORMATION WHICH IN ITSELF IS A VERY MINOR DISTRACTION COMPARED TO ALL THE REST.

Vehicle Owner's Questionnaire (VOQ)
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National Highway Traffic Safety Administration