



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 OCT 24 AM 8:09
25-SEP-2007

Repository ☐

Reference No.
10204063

OWNER INFORMATION (Type or Print)

Name

Address

City

PRINCETON

State NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 10/15/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTJHF10UX20

Make
LEXUS

Model
RX300

Model Year
2002

Date Purchased
01-SEP-02

Dealer's Name and Telephone Number

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
192000 TIRES:SIDEWALL

Multiple Failure: 4

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-JUN-2007

Failure Mileage
76000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
COOPER

Tire Model (Name or Number)
COOPER DISCOVERER H/T

Tire Size (Example P215/65R15)
P225/70R16

DOT No. (Example: DOTM9ABC036)
UT5LC5U4304

☐ Original Equipment
☒ Prior Repair

Failure Location: 1/2" BEYOND RIM, SIDEWALL EACH TIRE

Tire Component Code
192000 TIRES:SIDEWALL

Tire Failure Type CRACK

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 LEXUS RX300. THE VEHICLE HAS COOPER DISCOVERER H/T, SIZE P225/70R16 TIRES. THE CONTACT STATED THAT ALL FOUR TIRES CRACKED AROUND THE RIM AND WERE GRADUALLY LOSING AIR. THE DEALER WAS UNABLE TO DETERMINE THE CAUSE OF THE CRACKS. THE VIN AND ENGINE SIZE WERE UNKNOWN. THE TIRE FAILURE MILEAGE WAS LESS THAN 10,000. THE VEHICLE CURRENT AND FAILURE MILEAGES WERE 76,000.

ENGINE SIZE 3.0L

FAILURE OCCURANCE @ 30,000 MI. (AFTER CHECKING RECORDS)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

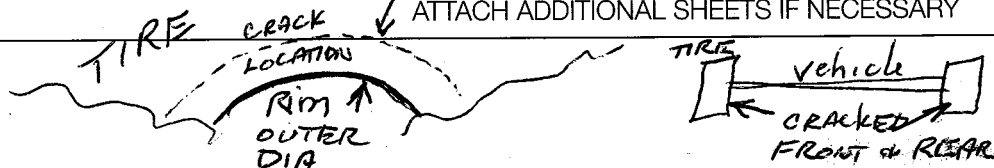
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Cooper tires began to slowly lose air & were refilled each month. The front left tire, air loss rate increased, began to need air on a weekly basis. Tire was taken to a local tire dealer (Goodyear) and he found the crack on the sidewall under the vehicle. He checked and found the same condition on the other three tires.

$\frac{3}{8}$ - $\frac{1}{2}$ " CRACK FORMED A COMPLETE CIRCLE

ATTACH ADDITIONAL SHEETS IF NECESSARY



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

TRENTON NJ 086

18 OCT 2007 PM 3 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

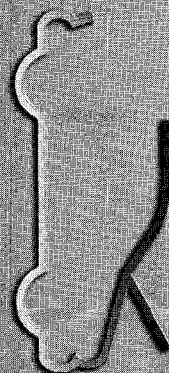
BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

nhitsa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).