



U.S. Department of Transportation  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET:www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received **2007 DEC 12 AM 10:25**  
 24-SEP-2007  
 Repository   
 Reference No. 10203913

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City **MOBERLY** State **MO** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
 Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner [REDACTED] Date **10/5/07**

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side **1GNDT13W [REDACTED]** Make **CHEVROLET** Model **BLAZER** Model Year **2001**  
 Date Purchased **01-JUL-01** Dealer's Name and Telephone Number **Troy Motors Chevrolet** Engine: No: Cylinders **6** Fuel Type: **Gas**  
 Original Owner  Dealer's City **Troy** State **MO** Zip Code [REDACTED]  
 Transmission Type  AUTOMATIC Antilock Brakes  Powertrain **4 WHEEL DRIVE** Vehicle Component Code **125100 EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH**  
 Cruise Control  Multiple Failure: **1**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) **09-SEP-2007** Failure Mileage **76000** Failure Speed **0**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
 DOT No. (Example: DOTM4L9ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured **0** Number of Deaths **0** Reported to Police **N**

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2001 CHEVROLET BLAZER. THE CONTACT STATED THAT THE BRAKE LIGHTS WOULD NOT ILLUMINATE. AS OF SEPTEMBER 24, 2007, THE DEALER HAD NOT INSPECTED THE VEHICLE. THE MANUFACTURER STATED THAT HIS VIN WAS EXCLUDED FROM NHTSA CAMPAIGN ID NUMBER 01V364000 (EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH). THE CURRENT AND FAILURE MILEAGES WERE 76,000.

*See Attachment*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

On September 7, 2007, on her way home from work, my wife was nearly hit in the rear by another driver who had to lock up her brakes in order to not collide. The other driver yelled at my wife to let her know that her brake lights were not working.

Upon arrival at our home, I examined the fuses for the brake lights and the brake light bulbs. Neither the fuse nor the bulbs were defective.

On September 9, 2007, I checked on the internet for other 2001 Blazer owners who might have had a similar experience. I found that GM had issued a recall on the exact issue. See NHTSA Campaign ID number 01V364000, and GM Bulletin # 01073A.

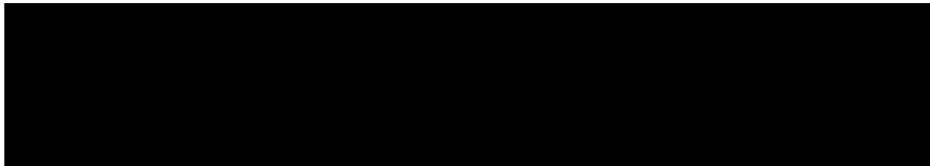
On approximately September 24, 2007, I contacted GM Customer Service at 1-800-222-1020 and spoke with Mr. Mark Casey. After explaining the situation to him, he stated that my vehicle was not in this recall; although GM's bulletin number 01073A lists my Blazer in the recalled groups.

On October 1, 2007, I took my Blazer to the local GM dealer (Thomas Motors, Moberly, MO) for the repair. They had the vehicle until it's repair was completed on 10/3/07. The dealer's service department replaced the hazard warning switch and the brake lights were indeed functioning again. The replaced part is the exact part replaced under the recall and as listed in the GM bulletin. I paid the dealership [REDACTED] for the repair.

On October 3, 2007, I again contacted GM Customer service to see if they would accept any responsibility for the defect. Mr. Mark Casey passed me on to his superior, Mr. Johnathan Sims. (1-866-790-5600, ext. 11910). After explaining my issue to him, he said he would check the information I had given him, and would call me back. On October 4, 2007, Mr. Sims contacted me to inform me that GM would not accept any responsibility for the defect and would not reimburse me for the repair.

To this date, GM has not accepted any responsibility for this potentially very serious safety issue.

The defective part was given to me by the dealership. It remains in my possession.



THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXAMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).