



CL-10203785-2885

State of North Carolina

Department of Justice
9001 Mail Service Center
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CONSUMER PROTECTION

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ROY COOPER
ATTORNEY GENERAL

September 10, 2007

Continental Tire Corp.
1800 Continental Blvd
Charlotte, NC 28273

RE: File No. [REDACTED]
[REDACTED]
[REDACTED]
Gastonia, NC [REDACTED]

Dear Sir:

The Consumer Protection Section has received the attached request for assistance regarding your business.

In order to assess the merits of the complaint and to determine appropriate action, we need to know your position in this matter. Therefore, we ask that within the next ten (10) business days you provide a written statement of your position along with any supporting documents.

Please refer to our File Number 0710042 when you correspond with our office concerning this matter. Thank you for your cooperation.

Very truly yours,

George H. Leggett, Investigator
Consumer Protection Specialist
CONSUMER PROTECTION SECTION

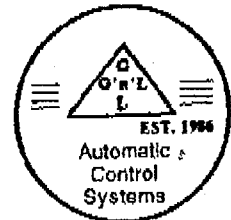
Enclosure

cc: Leila Mellis
National Highway Traffic Safety

AA
09/20/07
KB

G'n'L

Technical Services & Service Co.
The Performance Co.



WINSLOW G. MELLIS
Systems Specialist

August 6th. 2007

CONTINENTAL TIRE CORP.
1800 Continental Blvd.
Charlotte, N.C. 28273
Attention: Lathonia
Customer Service Representative
[REDACTED]

SUBJECT: DEFECTIVE TIRES FOUND ON 2006 BLACK CHEVY MALIBU on 7/28/2007

Dear Ms. Lathonia:

As a result of our telephone conversation on 7/30/2007, with respect to the above subject matter, please find attached my letter of correspondence to the McKenney Chevrolet Dealership at Belmont, N.C. dated July 28th. 2007.

On Monday July 30th. 2007, I met with Don Willis, General Manager and Robert Towe, Service Manager, and presented the above mentioned vehicle with four (4) defective tires to them. After reviewing the tires, they admitted that the tires are defective, and have decided to have them replaced.

On Saturday August 4th. 2007, about 9.30 A.M. I returned to the dealership where the tires were replaced with four (4) new Goodyear Eagle. In my report you will observe, that because of my routine inspection of the car, I personally found the defective tires, had it not been for my ingenuity, these defects were of such, that a likelihood of a blowout was eminent. Based upon these facts, it is my belief that all the Continental Tires 225 X 50R X 17 must be recalled.

There are numerous vehicles on the road today with these tires in use, and the average person do not have a clue of what is about to occur. The defects are not very easy to detect, please do the right thing by recalling these tires, and do it now before its' too late.

Sincerely,

[REDACTED]
Owner/Systems Specialist

ATTACHMENT

CC: Consumer Protection Agency
General Motors Corporation
NTSB, Mark Rosenker, Chairman
NATIONAL HWAY TRAFFIC SAFETY ADM.
[REDACTED]