

CL-10203766-3619

2007 SEP 14 AM 10:14

September 5, 2007

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defect Investigations
1200 New Jersey Av., SE
West Building
Washington, DC 20590

Dear Sir:

I am writing in regard to a manufacturer's defect/safety issue. Our family has three GM vehicles – a 1996 Chev. Suburban, a 1998 GMC Pickup, and a 2000 Buick Sedan.

On the 1998 and 2000 models the headlight lenses have developed a scratched look like frosted glass. I spoke to a mechanic at a GM dealer and was told that the lenses on these models were subject to sandblasting from road debris. I have noticed other automobiles in the Wal Mart parking lot (2 Grand Ams) that have the same problem. The frosted lenses have dimmed the headlights and make it more difficult to see at nighttime. I think that this is a problem that is definitely a hazard and should be corrected by General Motors.

I have spoken to Joe Power a representative of GM Corporation earlier today (REF # 71-553459159) and he told me that this was not considered a safety issue, that the vehicles were several years old and it was something that they were not responsible for as the warranty has expired. I disagree - the headlight lenses on my 1996 Suburban and even on vehicles much older are still clear. If the lenses were made of the right kind of material; they would not be damaged by the road debris.

Thank you for your consideration of this matter.

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[REDACTED]
[REDACTED]
Lovelady, Texas [REDACTED]
[REDACTED]

CC: Buick Customer Relations Center
PO Box 5039
Troy, MI 48007-5039
866-962-2868

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