

CL-10003764-6293

Berry, Kristin <NHTSA>

From: Wells, Cynthia <NHTSA>
Sent: Thursday, September 13, 2007 12:31 PM
To: Berry, Kristin <NHTSA>
Subject: FW: Follow-up to my letter of July 29, 2007 ~55475

New complaint

From: hotline-inquiries, NHTSA <NHTSA>
Sent: Thursday, September 13, 2007 11:49 AM
To: Wells, Cynthia <NHTSA>
Subject: FW: Follow-up to my letter of July 29, 2007 ~55475

From: NHTSAHotline@Telesishq.com [mailto:NHTSAHotline@Telesishq.com]
Sent: Thu 9/13/2007 11:42 AM
To: [REDACTED]
Subject: Follow-up to my letter of July 29, 2007 ~55475

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

> [REDACTED]
> From: [REDACTED]
> Comments:
> I sent a letter dated July 29 to NHTSA (NVS-211) concerning the defective turn signal/hazard warning switch-relay in a 2001 Volkswagen Beetle. This is the same condition/switch already subject to a recall for other 2001 Volkswagens for the same condition.
> I would like to know when I may expect a response to my letter, specifically, the address to which to send the failed part for an engineering analysis.
> Thank you.
> P.S. Mr. Ron Fields distributed the letter to the ODI office, but was not able to tell me any further information about my response.
> From NHTSA Web Site.
>
>

MC
09/13/07
KB